

Student Conduct

The Student Conduct Office supports students by providing:

- Resolutions for student complaints, student disciplinary matters, and *Title IX* cases;
- Support and resources for students affected by various situations, including, but not limited to, dating violence, discrimination, domestic violence, gender-based harassment, general harassment, hazing, retaliation, sex discrimination, sexual assault, sexual harassment, and stalking; and
- Referrals to appropriate on- and off-campus resources.

The Student Conduct Office protects the integrity and safety of the Collin College community by ensuring that:

- The *Student Code of Conduct* is upheld by the student body;
- Students are able to learn and faculty are able to teach in a comfortable, safe environment that is free from disruptions;
- Students are held accountable for their behavior;
- Students' rights are upheld and Collin College policies and procedures are followed;
- The academic integrity of Collin College is maintained; and
- Students involved in the disciplinary process are treated in a fair and consistent manner.

See the back panel for Student Conduct Office contact information and hours at all campuses.

ACCESS Office Contact Information

Phone: 972.881.5898
Email: access@collin.edu
Farmersville Campus: Suite 127
Frisco Campus: Suite H-210
McKinney Campus: Suite W-200
Plano Campus: Suite D-140
Technical Campus: Suite A-130
Wylie Campus: Suite CC-215

Counseling Services Contact Information

Phone: 972.881.5126
Email: personalcounseling@collin.edu
Farmersville Campus: Suite 127
Frisco Campus: Suite H-210
McKinney Campus: Suite W-200
Plano Campus: Suite D-134
Wylie Campus: Suite CC-215

Student Conduct Office Contact Information

Phone: 972.881.5604
Email: dos@collin.edu
Celina Campus: Room 103D
Collin Higher Education Center: Suite 128 and Suite 457
Farmersville Campus: Room 127G
Frisco Campus: Suite F-139
McKinney Campus: Suite W-200
Plano Campus: Suite D-128
Technical Campus: Suite A-130
Wylie Campus: Suite CC-215

Office Hours

Celina Campus and Plano Campus
Mon.: 8:00 a.m. - 7:00 p.m.
Tues. - Thurs.: 8:00 a.m. - 5:00 p.m.
Fri.: 9:00 a.m. - 5:00 p.m.

Collin Higher Education Center
Mon. - Thurs.: 8:00 a.m. - 5:00 p.m.
Fri.: 9:00 a.m. - 5:00 p.m.

Farmersville Campus and Wylie Campus
Mon. - Wed.: 8:00 a.m. - 5:00 p.m.
Thurs.: 8:00 a.m. - 7:00 p.m.
Fri.: 9:00 a.m. - 5:00 p.m.

Frisco Campus
Mon., Wed., and Thurs.: 8:00 a.m. - 5:00 p.m.
Tues.: 8:00 a.m. - 7:00 p.m.
Fri.: 9:00 a.m. - 5:00 p.m.

McKinney Campus and Technical Campus
Mon., Tues., and Thurs.: 8:00 a.m. - 5:00 p.m.
Wed.: 8:00 a.m. - 7:00 p.m.
Fri.: 9:00 a.m. - 5:00 p.m.



District Dean of Students Office

The District Dean of Students Office promotes student success within an inclusive and respectful community. We assist, encourage, and empower students to reach their full academic potential through accessibility, mental health, and student conduct services.

The District Dean of Students Office provides leadership for the following offices within the Student and Enrollment Services Division:

- Accommodations at Collin College for Equal Support Services (ACCESS) Office
- Counseling Services
- Student Conduct



Accommodations at Collin College for Equal Support Services (ACCESS) Office

Accessibility Services

The mission of the ACCESS Office is to assist and support students' college experiences through appropriate accommodations, in compliance with applicable federal and state laws. The ACCESS Office provides academic advising and support services for students with disabilities while treating all individuals with dignity and respect.

The ACCESS Office provides support to eliminate barriers, and offers a variety of services (e.g., assistive technology, CART/ Sign Language interpreters, testing accommodations) that offer equal opportunities for qualified students with a disability. Students must be admitted to Collin College before they can apply for ACCESS Office services.

See the back panel for ACCESS Office contact information at all campuses.

Counseling Services

Confidential and Free Resource

Students seek counseling for a variety of reasons. When students are experiencing difficulties in school, work, or life, Counseling Services can help. Counselors listen, ask questions, and try to help students understand their thoughts and feelings. Counseling Services is designed to meet the needs of Collin College students with compassion, honesty, and confidentiality.

Counseling Services offers the following types of services:

- **Individual Counseling:** Meet with a counselor for one (1) 50-minute session a week.
- **Group Counseling:** Meet with other students and a counselor to discuss problems and concerns.
- **Crisis Counseling:** If students are in a crisis or having an emergency, they can meet with a counselor immediately during regular business hours (i.e., Monday through Friday from 8:00 a.m. to 5:00 p.m.) at any of the main campuses.

In addition to counseling, students can attend various free emotional wellness seminars hosted by Counseling Services throughout each semester.

See the back panel for Counseling Services office contact information at all campuses.

Emergency Hotlines

Collin College Police Department: **972.578.5555**

Medical Emergencies: **911**

National Suicide Prevention Lifeline: **988** or **800.273.8255**

Additional Resources

- Collin College's Employee Assistance Program (Free Confidential Assistance for Full-Time Faculty, Staff, and Their Household Members): **866.327.2400**
- Denton County MHMR Crisis Hotline: **800.762.0157**
- Hope's Door New Beginning Center Domestic Violence Crisis Hotline: **972.276.0057**
- LifePath Systems (Mental Health Services): **877.422.5939**
- National Sexual Assault Hotline: **800.656.4673**
- Suicide and Crisis Center of North Texas: **800.273.8255** or **214.828.1000**
- TimelyCare (Free Telehealth and Mental Health Services for Students, Adjunct Faculty, and Part-Time Staff): **833.484.6359**
- The Turning Point Rape Crisis Center: **800.866.7273**
- Veterans Crisis Line: **988** then Press 1 or text **838255**

