Instructions for Mac Users

1. Make sure AirPort is turned on. If AirPort is off, go under the AirPort menu and select Turn AirPort On.

2. Click on the AirPort icon then click the wireless network CougarLANd.

3. Launch your Internet browser. At the welcome page, be sure to click on and read the Appropriate Use Policy. Enter your email address, check the “I agree to Collin’s wireless network Appropriate Use Policy,” and then click the Log in button.
Troubleshooting

Problem: I am not able to see the broadcast SSID/Network after I click on my AirPort menu.

Possible Solution: If you are unable to see the broadcast SSID/Network Name CougarLANd, then you will need to add the connection manually. Click on the AirPort menu and choose Join Other Network. Enter **CougarLANd** in the Network Name blank with no security. CougarLANd is case sensitive.

![Network Connection](image)

Problem: I am connected to CougarLANd, but the welcome page will not open.

Possible Solution: Check the AirPort TCP/IP properties to make sure you are receiving a valid IP address. You should have a 10.x.202.x address with subnet 255.255.254.0 and router 10.x.202.1. Also check the DNS tab. If you have another IP listed under DNS servers, then you will need to remove that IP. You should only have a 10.x.202.1 IP address listed.

![AirPort TCP/IP Properties](image)