



## Frequently Asked Questions for On-Campus Sessions

[orientation@collin.edu](mailto:orientation@collin.edu)

- **Is new student orientation mandatory?**  
*First Time In College Students at Collin College are required to complete orientation prior to registering for classes.*
- **How much does new student orientation cost?**  
*It is FREE! Students sign-up to attend the on-campus sessions through our Eventbrite website.*
- **How long is each new student orientation session?**  
*Each on-campus session lasts two hours.*
- **Where will new student orientation sessions be held?**  
*Orientations will be held in the conference centers on three campuses (Central Park Campus in McKinney, Preston Ridge Campus in Frisco & Spring Creek Campus in Plano).*
- **What if I am unable to attend one of the on-campus sessions?**  
*We offer an online orientation module in the CougarWeb, student platform, for those who are unable to attend an on-campus session. You can find sign-up information on the New Student Orientation Registration website.*
- **Can I attend a new student orientation at a different campus than where I am taking classes?**  
*Yes, you can attend orientation on any of the campuses. The information is the same except for the campus tour portion.*
- **What topics will be covered during new student orientation?**  
*We will have presentations such as a Collin College overview, Academic Advising and Registration, CougarWeb tutorial, Dean of Students, and a faculty round-table.*
- **Will I be meeting with an academic advisor and registering for classes during new student orientation?**  
*There will be an academic advisor(s) at each session and an opportunity to register for courses (if eligible for registration).*
- **Are the Admissions, Financial Aid, or Academic Advising offices open during new student orientation?**  
*All of the offices are available before or after new student orientation (except for weekend events). Orientation is not a come-and-go event.*

- **Can I drop off my meningitis vaccination records or transcripts at new student orientation?**  
*You can drop off these documents to the Admissions Office before or after the new student orientation session when their offices are open.*
- **Will I get my student ID at new student orientation?**  
*Student IDs will be available starting 10-days prior to the semester at the Student Life office. If you attend a new student orientation session after that date, you can get your student ID before or after the session.*
- **Will there be food served at new student orientation?**  
*Food will not be provided during the sessions.*
- **What do I need to bring to new student orientation?**  
*Bring your event ticket for new student orientation and a willingness to learn about all that Collin College has to offer.*
- **Can my parents/guest attend new student orientation?**  
*Parents/guests may attend a new student orientation session, if space is available, however they will sit at a separate guest table. There will not be a separate parent orientation.*
- **Can children attend new student orientation?**  
*It is against Collin College policy for students, parents, or guests to bring children under the age of 18 to new student orientation or to class.*
- **Will I be able to take the Texas Success Initiatives (TSI) Assessment during new student orientation?**  
*We encourage you to complete the TSI assessment before attending new student orientation. The test may last up to 5 hours.*
- **Will I meet with faculty members during new student orientation?**  
*Faculty will participate in our round-table sessions where they will provide student success tips as well as answer questions.*
- **Will I meet with campus resources or student organizations during new student orientation?**  
*There will be an opportunity to connect with campus resources and student organizations at Welcome Week during the first weeks of class.*
- **Where do I park for new student orientation and what will it cost?**  
*Parking at Collin College is FREE. We encourage attendees to park for new student orientations as close to the conference center as possible (follow the signs). After you register for classes, you can obtain your student ID and FREE parking permit at the Student Life Office.*

*If you have questions that are not addressed through this document, please contact*

*us at [orientation@collin.edu](mailto:orientation@collin.edu) or 972-881-5902.*

