

STUDENT RIGHTS AND RESPONSIBILITIES  
STUDENT COMPLAINTS

FLD  
(LOCAL)

**REWRITE**

COMPLAINTS

In this policy, the terms “complaint” and “grievance” shall have the same meaning. The student (grievant) making the complaint must be personally affected by the action. Student complaints that are unable to be resolved informally shall be resolved through the appropriate College District policy as provided below:

1. Complaints alleging discrimination, harassment, and retaliation based on race, color, national origin, religion, or disability targeting students. [See FFDB (LOCAL)]
2. Complaints alleging sex discrimination, sexual harassment, sexual assault, and retaliation. [See FFDA (LOCAL)]
3. Complaints alleging a violation of the *Student Code of Conduct*. [See FM (LOCAL), FMA (LOCAL), and the current *Student Code of Conduct*]
4. Complaints concerning student disciplinary decisions. [See FMA (LOCAL) and the current *Student Code of Conduct*]
5. Complaints concerning an employee of Collin College who is not a commissioned peace officer. [See DGBA (LOCAL)]
6. Complaints concerning a commissioned peace officer who is an employee of the College District. [See CHA (LEGAL), CHA (LOCAL), and DGBA (LOCAL)]
7. Appeals of academic suspension for grade point average below required 2.0. [See the *Maximizing Academic Progress Program (MAPP)* section in the current student handbook]
8. Appeals regarding financial aid. [See the *Failure to Meet the Standards of Academic Progress – GPA and Percent Completion* section of the current student handbook]
9. Appeals regarding academic grades. [See FLDB (LOCAL) and/or the *Freedom from Capricious Grading* section in the current student handbook]