

FREQUENTLY ASKED QUESTIONS

***Are there requirements to join SAIL?**

If you are 55 or over and enjoy learning and meeting new people, you qualify!

***What types of classes are offered and who teaches the SAIL classes?**

History, literature, art appreciation, current events and lifestyle interests are just a sampling of the classes offered in SAIL. The SAIL instructor community includes talented presenters, college professors and business leaders with categorical expertise.

***What is included in my SAIL membership?**

Up to 7 courses (per semester-Fall & Spring) and unlimited GUEST SPEAKERS. Summer schedule is unlimited courses.

***Do I need to have a degree to join the SAIL program?**

No degree is required, the only requirement is a passion for learning and enrichment!

***When are SAIL classes held?**

SAIL classes are conveniently held Monday-Friday between 9:30 a.m. and 4:30 p.m. Collin College parking is free!

***Where are SAIL classes held?**

Courtyard Center (CYC)

Collin Higher Education Center (CHEC)

Frisco Campus (Preston Ridge)

Wylie Campus

4800 Preston Park Blvd., Plano, TX 75093

3452 Spur 399, McKinney, TX 75069

9700 Wade Blvd., Frisco, TX 75035

391 Country Club Road, Wylie, TX 75098

***Can I drop in on a class that I am not registered for?**

Classroom seat counts are based on fire code regulations. Please do not DROP IN to a class that you are not registered for. Contact the SAIL to see if there is seat availability in that class and we will happy to add you to the class roster.

***Can I add courses if I haven't registered for my full semester limit (seven courses per semester)?**

Yes! Contact the SAIL office if you didn't sign up for all seven courses and we can add your course request, based on seat availability.

***Can I be "wait listed" for a closed course?**

Absolutely! If you tried to register for a class that is closed, notify the SAIL office and we will add you to the waitlist. You will be contacted by phone or email when a space becomes available.

***If I arrive late for my class, will my seat be available?**

Please arrive early or on time to secure your seat. We are not able to guarantee your seat for a full class if you arrive late.

***If there is a class cancellation or change to a class that I registered for, will I be notified?**

Sometimes, we may have a change or emergency cancellation on a class. If you have **registered** for that class, we will email you as soon as we can, so please check you're your emails! Registered members may attend another course of their choice, based on seat availability. Contact the SAIL office for any questions.

***Can I bring a guest to a SAIL class?**

Definitely! A current member can bring one guest to join you in a class per semester. Please contact the SAIL office at 972-985-3788 prior to bringing them to class to verify seat availability.

***Can I suggest a class and are there volunteer opportunities?**

Yes! We rely on our membership to keep the "sails" running smoothly. Email the sail office sail@collin.edu or call us, 972-985-3789. We have various positions to fit your style and know your time is valuable. We are happy with any time offered.

***Are there refunds for SAIL membership?**

Sorry, there are no refunds for SAIL memberships after the semester begins.