

FREQUENTLY ASKED QUESTIONS

***Are there requirements to join SAIL?**

If you are 55 or over and enjoy self-fulfillment, personal development and meeting new people, you qualify!

***What is included in my SAIL Spring 2021 membership?**

Spring 2021 Semester – Choose up to (7) different courses GUEST SPEAKERS and INFORMATIVE LECTURES are free as part of your SAIL membership .

***What types of classes are offered this semester?**

History, literature, art appreciation, and lifestyle interests are just a sampling of the phenomenal courses that will be offered in a virtual presentation. New to virtual learning or need assistance? Contact the SAIL office at 972-985-3788 or visit the SAIL website, www.collin.edu/sail for a Zoom tutorial! We are here to help!

***How will I get the Zoom link for my class?**

If you are registered for a course, a link will be emailed to your email address that you provided at registration a few days before the start of the class.

Sometimes these links will go to your “junk” or “trash” folders, so be sure to check these.

***Where are SAIL classes held this semester?**

The majority of SAIL classes will be presented virtually this spring 2021 semester through Zoom. Check the spring 2021 schedule for courses that will be held in the classroom with social distancing seat capacities.

***If there is a class cancellation or change to a class that I registered for, will I be notified?**

Sometimes, we may have a change or emergency cancellation on a class. If you have **registered** for that class, we will email you as soon as we can, so please check you’re your emails! Registered members may attend another course of their choice, based on availability.

Contact the SAIL office for any questions at 972.985-3788 or sail@collin.edu.

***Can I suggest a class and are there volunteer opportunities?**

Yes and yes! We rely on our members to keep the “sails” running smoothly. Email the sail office sail@collin.edu or call us at 972.985.3788. *Please note that volunteer opportunities are limited during this time!”

***Are there refunds for SAIL membership?**

Sorry, there are no refunds for SAIL memberships after the semester begins.