RESOURCES FOR MENTAL HEALTH ISSUES

Employees have several resources for help with mental health, behavioral and/or substance abuse issues. Employees in the group insurance plan may call United Healthcare Mental Health/Substance Abuse Administrator at 866-336-9371 and say ‘Mental Health’ when prompted. A referral from your Primary Care Physician is not required but you are encouraged to contact the Mental Health/Substance Abuse Administrator for referrals to network providers and coordination of care for both in-patient and out-patient care. Inpatient Mental Health Services must be authorized and overseen by the Mental Health/Substance Abuse Administrator.

Alternatively, full time employees can contact the Employee Assistance Plan at Alliance Workplace Partners at 800-343-3822 even if you are not enrolled in our medical insurance. You should still contact the Mental Health/Substance Abuse Administrator at United HealthCare for referrals to providers and coordination of care prior to treatment and the EAP will assist you in finding a network provider if needed.

Reminders:
All Covered Health Services must be determined by the Plan to be Medically Necessary.