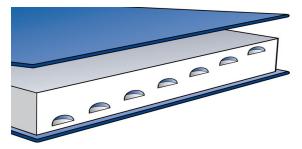


# Counseling Department RESOURCE GUIDE



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#### **Community Resources**

Organization Name	Description	Phone
All Community Outreach www.acocares.org 801 E. Main Street Allen, TX 75002	Provider of free services for Collin County including financial assistance with household bills, utility and housing assistance, food, medical visits and prescriptions, and clothing. Also offers GED classes, college assistance and financial coaching and career counseling.	972-727-9131
Assistance Center of Collin County www.assistancecenter.org 900 E. 18th Street Plano, TX 75074	Serving qualifying low - income Individuals in the Plano ISD Area -Financial Assistance to prevent homelessness -Plano Food Pantry providing monthly visits -Tools for School Provide free grade appropriate supplies -Information and Referral -Holiday: Food and Gifts Christmas and Thanksgiving food.	Assistance Hotline: 972-422-1850 Office: 972-422-1125
www.ccahelps.org 200 South Mill St.	Providing Financial Assistance, education and vocational training, job search help, re-sale shops and an adult health center for qualifying individuals living in their service area. Food pantry-drive through assistance	<b>972-219-4300</b> (972) 219-4357
https://www.collincountytx.gov/cares	Collin County Emergency Rental Assistance Program. Provides residential rent and utility assistance to qualifying household located in Collin County and outside the city limits of Allen, Frisco, Dallas, McKinney and Plano. Must provide proof of ongoing financial hardship due to COVID 19.	(833) 696-0804  Email: ERAPquestions@ndc online.org
Community Council of Greater Dallas www.ccgd.org 1341 W. Mockingbird Ln. Suite 1000W Dallas, TX 75247	Provides access to community services including MY RIDE for senior citizens, low-cost health coverage for children and teens, and multiple community youth development programs living in greater Dallas.	214-871-5065
Community Lifeline Center www.communitylifeline.org 1601 N. Waddill St. Suite 102 McKinney, TX 75069	Assistance ranges from financial help – rent, utilities, food, other crisis assistance, job search training, credit and budget counseling, and referral services. Service area includes the cities of Altoga, Anna, Blue Ridge, Celina, Copeville, Farmersville, Josephine, Lavon, Lowery Crossing, McKinney, Melissa, Nevada, New Hope, Princeton, Prosper, Westminster, and Weston.	972-542-0020

Community Food Pantry of McKinney www.community-foodpantry.org 307 Smith St.	Program provides basic foods to people and families that have lost their jobs, lost income due to illness, or who have had an addition to their family and cannot make ends meet. Filling gap between Food Stamp applications and award. <b>Not bound</b>	972-547-4404
McKinney, TX 75069	by any geographical scope.	
Clothes Closet of Plano (in First Presbyterian Church Plano) 1500 Jupiter Rd., Plano, TX 75074	Provides gently used causal business clothing to the community.  Clients are referred through Assistance Center of Collin County: 972-422-1125	972-423-4292
http://www.fpc- plano.org/OutreachAndMissions.html		
The Church of the Holy Nativity: Food Pantry of Plano www.holynativity.org/outreach/the- food-pantry	Anyone living in the Plano Independent School District may apply to receive food to feed a family for one week.  Clients are referred through Assistance Center of Collin County: 972-422-1125	972-422-1850
2200 18th St., Plano, TX 75074		
Frisco Family Services www.friscocenter.org 8780 3rd St., Frisco, TX 75034	Provides families and individuals living in Frisco or within the Frisco ISD limits with one time only emergency financial assistance, food, vouchers for clothing and household goods at Frisco Resale, adult life skills classes, and back to school clothing, shoes and supplies.	972-335-9495
https://hoperestoredmissions.org 1947 K Ave., Ste. 300 Plano, TX 75074	Provides case management, housing referrals, job placement/training, computer lab, emergency food referrals and food stamp program resources. Also provides medical care & dental care resources along with emotional support and education assistance for GED and ESL.	<b>214-501-2181</b> MonFri. 10 am-4 pm By Appointment
The Storehouse of Collin County Seven Loaves-Food Pantry Joseph's Coat-Clothing Closet Project Hope-Mentorship for women Thestorehousecc.org	Provides food and clothing to residents of Collin County.  Must show proof of residency. <b>Project Hope</b> provides mentorship, training, education and hope to women (18 yrs.+) who are in negative cycles of poverty and dependence.	<b>469-385-1815</b> 1401 Mira Vista Blvd, Plano
Salvation Army www.salvationarmyusa.org	Faith-based organization that provides rehabilitation, hunger relief, and housing services for veterans, adults, children, families, and the elderly.	<b>972-423-8254</b> Plano
McKinney Emergency Overnight Warming Shelter Location: Salvation Army, 600 Wilson	Opens at 7 pm – Monday – Thursday and 6 pm on Fridays through Sundays. Holiday hours may vary.	972-542-6694  For more information call or text: 214 -945-4637
North Texas Food Bank www.ntfb.org 4500 S. Cockrell Hill Rd. Dallas, TX 75236	Taking applications for Food Stamps; Medicaid. Food Pantry Referrals. Community Kitchen produces meals for North Texas Partner Agencies. Serves 13 Counties including Collin.	<b>214-269-0906</b> Call Center

#### **Homeless Shelters**

Adult Shelters	Description	Phone
Austin Street Shelter www.austinstreet.org 2929 Hickory St., Dallas, TX 75226	Emergency shelter and a transitional living facility for those with employment. Substance abuse and psychological counseling are available. Services are provided at no cost to <b>Dallas county residents</b> . Men: 45 and older Women: 18 and older	Dallas 214-428-4242
Blake's House – Women His House – Men https://jimrileyoutreach.org/program-basics/	Provides housing for homeless women (Blake's House) and men (His House) 18-25. Program centers around the development of life skills, life coaching and mentoring.	972-358-4732 info@jimrileyoutre
Dallas Life Foundation Men & Women www.dallaslife.org 100 Cadiz St., Dallas, TX 75215	Faith Based Program. Shelter and meals are served daily. Clothing is provided for daily living, job interviews, as well as for children. Fee of \$12 daily or sign up for a 10 month program which is free. Outside jobs encouraged after three months and housing assistance with completion of the 10 month Program.	Dallas 214-421-1380
Elevate North Texas Youth Shelter www.elevatentx.org 1901 E. Peters Colony Rd. Carrollton, TX 75007	Provides emergency shelter for youth 18 – 24. Programs include Host Homes or Hotel Vouchers and offers Reunification and family reconnection.	214-556-5916 Email:JasonV@el evatentx.org
Family Gateway www.familygateway.org 711 S St. Paul St., Dallas, TX 75201	Shelter works with Partner Agencies in the Dallas community to deliver services including mental and physical health care; employment readiness and job training; financial literacy classes and education.	214-823-4500
Family Promise of Collin County Sustainable Independence Program (SIP) www.familypromiseofcollincounty.org	Provides food, shelter and support services for Collin County families with children as they regain sustainable independence. All services are provided based on demonstrated need.	972-442-6966

Salvation Army www.salvationarmyusa.org  Samaritan Inn www.thesamaritaninn.org	Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging. Rental and utility assistance offered. Also provides educational, counseling and vocational services to homeless individuals and families. Housing assistance Dallas location only.  Homeless shelter for individuals and families who live in Collin County; limited overnight emergency shelter. Also provides classes in a variety of life skills: parenting, budgeting, job training, computer skills, and customer service job training.	McKinney 972-542-5302
Union Gospel Mission www.ugmdallas.org	The Union Gospel Mission is a faith-based homeless shelter providing food, beds, and clothing to homeless <b>men and women (18 +)</b> and their children in Dallas County.	Men's Shelter 214-637-6117  Women's & Children's Center 214-638-2988
Youth Only Shelters	Description	Phone
ACH – Child and Family Services  HELP@ACHSERVICES.ORG  3712 Wichita Street, Ft. Worth, TX 76119  Note: Absorbed The Bridge Emergency Youth Services	Adoption, Foster Care & Turning Point for persons in CPS Region 3 (includes Collin). Offers crisis intervention, acute stabilization and family preservation programs. Immediate assessment and crisis intervention is available 24 hours a day, 7 days a week by calling 817-909-1171.	817-335-HOPE (4673) Toll Free: 888-296-8099
CITY House Homeless Children Center www.cityhouse.org  901 East 18th Street Plano, TX 75074	Serves youth newborn to 21-years-old through three primary programs —an Emergency Shelter for children in Plano, Outpatient Counseling Services for individuals and families, and Transitional Living Program in both Plano and Frisco.	Plano 972-424-4626 Emergency 972-971-0278
Letot – Dallas County Juvenile Facility  www.dallascounty.org/department/juve	Emergency shelter, licensed by the Texas Department of Family and Protective Services, provides crisis intervention, diversion programs, and counseling for	Dallas 214-357-0391

Promise House  www.promisehouse.org  224 W. Page Ave., Dallas, TX 75208	Emergency Shelter for children, teens and families. Providing a temporary sanctuary for homeless, runaway, and abandoned youth living in North Texas. Transitional program for ages 16 – 24 and Maternity Group housing for women 20 – 24 (including infants).	Dallas 214-941-8578
Transitional Living Programs	Description	Phone
AGAPE Resource & Assistance Center  www.hope4agape.org	Provides housing and transitional services to homeless single women, moms and their children. With the help of case workers and counselors, women and children typically stay with Agape from 6 months to a year, during which they gain the skills, strength and stability for self-sufficiency.	Plano 469-814-0453 info@hope4agape. org
Bella House www.bellahouse.org	A faith-based residence for homeless, pregnant women and provides for immediate needs of women, and babies including food, clothing & baby items.  Programs include: parenting, nutrition, budgeting, boundary setting, healthy relationships, adoption, etc. Each woman can stay in the home with her child until she graduates from the program.	Plano <b>469-249-2656</b>
CITY House -Transitional Living Program www.cityhouse.org/	Residents ages newborn to 17 are provided a 21-day residential stay with access to food, clothing, and shelter, individual and family counseling, medical examination upon intake, academic assistance, transportation assistance, and therapeutic group classes in Collin County. Transitional Program for Youth 18 – 21 ys.	972-424-4626
Emily's Place www.emilysplacetx.org	Primarily for women and children survivors of domestic violence in <b>Collin County</b> . Includes counseling, vocational assistance, life skills development, employment assistance and spiritual nurturing. Transportation to Addiction Programs available for residents with at least 1 year of sobriety. Residency is available and encouraged for up to two years.	Plano <b>972-424-7775</b>

Mater Filius Dallas www.materfiliusdallas.org	Provides housing for <i>pregnant</i> women 18+. After birth, mother and child can stay in the house for up to 8 months. Rooted in Catholic traditions but welcome mothers regardless of martial, socioeconomic status, or religious beliefs.	972-836-9378 info@materfiliusd allas.org
Our Friend's Place www.ourfriendsplace.org  2501 Oak Lawn Avenue, Suite 500 Dallas, TX 75219	Program provides young women ages 18-24 in Dallas with a supportive home and teaches the skills young women need to lead self-sufficient lives. Curriculum stresses the importance of education, career planning, financial literacy, and self-reliance.	Dallas 214-520-6268
Shared Housing www.sharedhousing.org  402 N. Good Latimer Expressway, Dallas, Texas 75204	Offers a commitment of up to 12 months to homeless single parents with children and older adults. Services include crisis intervention, educational/employment assistance, economic self sufficiency programs, social & recreational Programs.	Dallas 214-821-8510
Shiloh Place  http://www.shilohplacemckinney.com	Shiloh Place is a ministry to single moms and their children who are homeless or at risk of homelessness in McKinney that offers housing, childcare, and tuition assistance for up to two years.	McKinney 469-534-9407

#### **Support Groups**

Organization Name	Description	Phone
Al-Anon Family Groups www.al-anon.alateen.org	Friends and family members of problem drinkers share their experiences and learn how to apply the principles of the Al-Anon program to their individual situations. Younger family members and friends can attend Ala-teen meetings.	Dallas 214-363-0461 Fort Worth 817-336-2492
Alcohol Anonymous (Dallas Intergroup Association) www.aadallas.org https://alcoholicsanonymous.com/aa- meetings/texas/	Online directory for meeting times and locations for Alcohol Anonymous groups in <b>Greater Dallas</b> .	Dallas <b>214-887-6699</b>
Association of Persons Affected by Addiction (APAA)  https://apaarecovery.org	Provides job search and preparation, assistance in locating housing and advocating with housing providers to extend housing to high-risk individuals, assistance in obtaining IDs, birth certificates, driver's licenses, clothing, food, childcare, or dental/medical services; and assistance in filing for eligible mainstream benefits.	Dallas <b>214-634-2722</b>
Because I Love You (BILY)  www.bily.org  1st Presbyterian Church of Richardson  271 N Walton St, Richardson, TX	Support group meetings for parents who have children (of all ages) with behavioral issues such as a negative attitudes, truancy, drug and/or alcohol abuse, running away, and verbal and physical abuse.	Richardson 972-235-2316
Dallas County Asperger's Self- Advocacy Group www.atcoftexas.org 10503 Metric Dr., Dallas, TX 75243	Assists people with autism and related disorders throughout their lives. Services include residential, educational, therapeutic, adult programs, diagnostics and research.	Dallas <b>972-644-2076</b>

Computer Gaming Addicts Anonymous http://cgaa.info/online-meetings/  http://springcreekclub.org Cross Creek Village Shopping Center 909 West Spring Creek Parkway, Suite 150, Plano, TX	An online fellowship and recovery program for compulsive video gamers.  Members use a variety of tools, including a 12- Step program of recovery. Local meetings are on Saturdays at 9 a.m. in Plano.	Helpline 970-364-3497  Plano 972-943-3399  For inquiries: plano@ccgaa.info
National Autism Assoc. of North Texas Naa-nt.org naaofnorthtexas@gmail.com	NAA-NT hosts several monthly parent support groups, informative monthly meetings with speakers, sibling panels, biomedical roundtables, and self-advocacy group meetings.	Plano <b>214-925-2722</b>
NAMI Collin County https://www.naminorthtexas.org/	Offers support for families, caregivers, and persons suffering from mental illness and families with children and adolescents.	214-341-7133
Narcotics Anonymous www.na.org http://www.dallasareana.org/	Offers recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. Groups provides help from peers and offers an ongoing support network for addicts who wish to maintain a drug-free lifestyle.	972-699-9306 For a list of meetings in your area.
St. Andrew's United Methodist Church 1401 Mira Vista Street Plano, TX 75093  www.standrewumc.org	Grief Journey Workshop - Intended for anyone who has experienced the death of a loved one and addresses a range of issues.  Treasured Times Alzheimer's Support-Provides care to those in the early stages of Alzheimer's Disease (AD) or related dementia.  Families Anonymous-Fellowship of parents, relatives, and friends dealing with a loved one's addiction to alcohol, drugs, or harmful behaviors.  Wednesdays at 7:30 p.m., Room 233	Donna Fenwick 214.291.8011 Dana Bishop 972-618-3450 #268

#### **Counseling Services**

Organization Name	Description	Phone
Child & Family Guidance https://www.childrenandfamilies.org  8915 Harry Hines Blvd. Dallas, TX 75235	Offers a range of programs designed to equip children, adults, and families with skills and resources needed to reduce the symptoms of mental illness and emotional distress. Staff is bilingual in Spanish and Asian languages. Offices in Dallas, Mesquite and Plano.	Call Center 214-351-3490 866-695-3794
CITY House www.cityhouse.org  901 East 18th Street Plano, TX 75074	Offers community counseling services with a licensed therapist for family problems such as at-risk behaviors, running away, family and relationship conflict, school based concerns and self-image. Families and/or individuals participate in eight free sessions. The majority of youth services are for youth going through transition housing 13-18 yrs.	972-424-4626
Collin County Children's Advocacy  http://www.caccollincounty.org/  2205 Los Rios Blvd., Plano, TX 75074	Specializing in trauma-informed therapy, staff offers services both to abused children and to their non-offending family members who are dealing with the aftermath of abuse.	972-633-6600
The Counseling Institute of Texas www.citexas.wordpress.com  3200 Southern Drive, Suite 100 Garland, TX 75043	Not-for-profit community counseling agency helping children, adolescents, and adults cope with marital and/or family problems, adolescent issues, divorce, blended families, school truancy and drop-out prevention, physical and sexual abuse, depression, suicide, anger management, and a variety of other issues.	Garland 972-271-4300
Jewish Family Services  www.jfsdallas.org  5402 Arapaho Rd. Dallas, TX 75248	Provides individual, family, marriage, or group counseling to include personal emotional crises such as depression, anxiety, mood disorders, and/or serious personal difficulties including conflicts in interpersonal relationships such as marriage or peer friendships. Also offers rental and utility bill assistance.	972-437-9950

Life Path Systems www.lifepathsystems.org  7308 Alma Dr., Plano, TX 75025  1515 Heritage Dr., McKinney, TX 75069	Provides Mental Health and Substance Abuse Services in Collin County and specializes in providing services to those individuals diagnosed with a serious mental illness, substance use disorder, or both. They provide treatment for adults and early childhood intervention for developmentally delayed infants and their families. Children aged 3-17 and adults of any age.	Plano 972-422-5939 McKinney 972-562-9647
Medical City Green Oaks Hospital www.medicalcitygreenoaks.com  Locations: Dallas Plano Los Colinas	Offers mental health services to include adult day treatment, outpatient counseling services, drug and alcohol treatment. Inpatient psychiatric care for adults and adolescents and an integrated Behavioral Health Clinic for outpatient counseling services.	Dallas 972-991-9504
Metrocare Services www.metrocareservices.org  1380 River Bend Drive, Dallas, TX 75247	Services for those with developmental and mental health challenges. Provides services and programs for children through adults including outpatient clinics, rehabilitative programs, housing and homeless services, 24-hour emergency services, hospital liaison services, intensive family services, and long-term support services.	1-877-283-2121
Mosaic Family Services home@mosaicservices.org  12225 Greenville Ave., Suite 800 Dallas, TX	Multicultural Counseling Program offers a culturally-sensitive counseling model that meets the unique needs of foreign born survivors of human rights abuse. Services include Legal Representation, shelter, counseling, client advocacy and community education.	24 HR Crisis 214-823-4434 214-821-5393
Richland Oaks Counseling Center  www.richlandoaks.org  1221 Abrams Rd. Suite 325 Richardson, TX 75081  6401 Eldorado Pkwy, Suite 327 McKinney, TX 75070	Provides psychotherapy for individuals, couples, and families and marital and premarital counseling. Psychological testing and evaluation also provided.  They offer a <b>sliding scale</b> and payment plans. Clinicians are fluent in Spanish, Vietnamese, Urdu, Punjabi, Hindu, and Korean.	Therapy Appointments 469-619-7622  Assessment Appointments 469-609-7622

SMU Center for Family Counseling SMU East Center for Family Counseling 6116 N. Central Expressway, Suite 410 Dallas, TX 75206	Provides counseling for families, couples, blended families, parent/child, sibling issues and other relationship concerns. Individual counseling includes personal, social and career related counseling. Adolescent, Group Counseling and Play Therapy for Children are also offered.	Collin College Students only pay \$5
STARRY Counseling www.starry.org info.mckinney@starry.org  4501 Medical Center Drive, Ste. 300 McKinney, TX 75069	Provides counseling services at no cost to families with children up to 18 years old. Services include individual, group and family counseling as well as parenting classes. Crisis Hotline for emergency use only to help families avoid imminent abuse, runaways and severe family conflict. Also provides emergency services to children placed in foster care by CPS.	CRISIS HOTLINE 844-226-1789 24/7 McKinney 469-617-7476 Dallas 214-238-0801
Suicide and Crisis Center www.sccenter.org  2808 Swiss Ave Dallas, TX 75204	Free and confidential 24-hour telephone crisis intervention service; (SOS) support group for those who have experienced the loss of a loved one to suicide. Other services include Crisis Debriefing; In-service Training and Speaker Bureau. All services are free to the community of North Texas.	24 HR 214-828-1000 Admin. 214-824-7020
Texas Health Resources-Behavioral Health  https://www.texashealth.org/Health-and-Wellness/Behavioral-Health	Treats Anxiety & Depression, Psychiatric services, Drug & Alcohol treatment Intensive outpatient (IOP) and partial hospitalization (PHP) for mental health and substance abuse issues	1-877-847-9355 Free Evaluation  Offices in: Allen, Dallas, Frisco and Richardson
The Turning Point (Rape Crisis Center) www.theturningpoint.org	Provides free counseling, education, and advocacy for those impacted by sexual assault. Also offers traumasensitive yoga groups for survivors.	24 HR <b>800-886-RAPE</b> ( <b>7273</b> )
Courtney's SAFE Place at The Turning Point  3325 Silverstone Dr. Plano, TX	Free forensic clinic that provides trauma-informed care for anyone 18 and older who have experienced sexual assault within the last 120 hours. Forensic nurses perform a medical legal exam and advocates connect survivors with resources for counseling, legal services, shelter and follow up medical care.	1-800-886-7273

UNT Child & Family Resource Clinic  www.coe.unt.edu/child-and-family- resource-clinic  1180 Union Circle Denton, TX 76203	Community clinic offers counseling to children, adolescents, adults, couples and families for issues including learning, emotional and adjustment difficulties. Psychological assessments evaluate a child's (up to 18 years old) intellectual and learning abilities, speech and language concerns, and emotional or psychological challenges.	Denton 940-565-2066 Sliding scale except for psychological educational testing.
YAP – Youth Advocate Program www.yapinc.org/whatwedo/adult  545 Mockingbird Lane Suite 4000 Dallas, TX 75235	Specializes in working with adults and youth with autism spectrum disorders and developmental disabilities. Provide both outpatient services and in-home and school-based services.	Dallas <b>214-821-6505</b>

#### **Domestic Violence Services**

Organization	Description	Phone
Brighter Tomorrows www.brightertomorrows.net	Located in Irving, program provides a 24-hour crisis hotline, emergency shelter, adult and child counseling, case management, transitional housing, sexual assault services and thrift stores.	24 HR Crisis Hotline 972-262-8383 Administration 972-254-4003
Denton County Friends of the Family www.dcfof.org	The Violence Intervention and Prevention Program offers help to people who are abusive or become violent in intimate relationships. Also offers counseling, advocacy services and emergency shelter for survivors of relationship violence and sexual assault.	24 HR Crisis Hotline 940.382.7273 1.800.572.4031 Office 940-387-5131
Genesis Women's Shelter www.genesisshelter.org  4411 Lemmon Ave., Suite 201 Dallas, TX 75219	24-hour crisis hotline, emergency shelter, transitional housing, individual and group therapy, parenting classes, legal services, and protective orders.	24 HR Hotline 214-946-HELP (4357) Office 214.389.7700
Hope's Door New Beginning Center www.hopesdoorinc.org www.hdnbc.org  860 F. Ave. Suite 100 Plano, TX 75074  218 N. 10 <sup>th</sup> Street Garland, TX 75040	Offers Battering Intervention & Prevention Program (BIPP); Counseling, Emergency Shelters; Legal Advocacy; Project Hope (2-hr class for those wishing to pursue affidavit of non-prosecution (dropped charges) for domestic violence crime; Community Education; and LBTQ Services.	24 HR Crisis Hotline 972-276-0057 Offices 972-422-2911 Plano 972-276-0423 Garland
The Family Place www.familyplace.org  Dallas, TX	Provides free, comprehensive services including emergency shelter, transitional housing, child development center, community-based counseling, incest recovery program, supervised child visitation, battering intervention and legal services.	24 HR Hotline 214-941-1991 Office 214-559-2170

Islamic Association of Collin County  www.planomasjid.org  6401 Independence Parkway Plano, Texas 75023	Provides services in response to the social needs of the Muslim communities of <b>North Dallas</b> . Offers a referral and mediation-based program assisting in: Domestic abuse, family and marriage mediation, psychological and medical help.	24 HR Helpline 469-361-1467 Office 972-491-5800
Peaceful Oasis Shelter Texas Muslim Women's Foundation  www.tmwf.org/family-violence	Provides social and family violence services through Peaceful Oasis Shelter, leadership skills development for Muslim youth; interfaith outreach to create greater cultural understanding.  Also provides training and education on domestic violence, online safety for youth, mental wellness, financial literacy, and women's entrepreneurship.	972-880-4192 24 HR Hotline 469-467-6241
Safe Haven of Tarrant County & Resource Center in Arlington and Fort Worth  www.safehaventc.org	Serves domestic violence victims in Fort Worth, Arlington, and the surrounding areas providing services at no cost. 24-hour emergency shelters, counseling, legal services, children's programs and more. Accepts victims in <i>Collin County</i> .	877-701-SAFE (7233) 24 HR Hotline 817-548-0583 Arlington 817-536-5496 Ft. Worth-Resource Center

#### **Drug Treatment Referrals**

Organization Name	Description	Phone
Access Counseling Group www.accesscounselinggroup.com	Substance abuse treatment programs and services for individuals and families affected by drug and alcohol abuse in Collin County	<b>972-423-8727</b> Plano
2600 Avenue K. Ste. 102 Plano, TX 4280 Main #300 Frisco, Texas	and the surrounding Dallas Counties.  Programs include Education classes for: DWI;  Drug Offender; Repeat Offender	<b>972-905-6574</b> Frisco
Carrollton Springs  www.carrolltonsprings.com  2225 Parker Road Carrollton, TX 75010  Changes  www.ChangesPlano.com  5920 Ave. K, Plano	Inpatient and intensive outpatient programs include addiction treatment and mental health recovery assistance. Senior adult programs available. Includes computer-based education and recovery management programs during and after treatment. Plano location intensive outpatient services only.	Carrollton 972-544-7980 Plano 972-212-5487
Youth 180 (formerly Dallas Challenge) www.Youth180tx.org  7777 Forest Lane, Suite C-410 Dallas, Texas 75230	Licensed Level III and Level IV outpatient adolescent treatment facility provides: Chemical assessments and drug testing. Alcohol and drug education, individual, family and crisis counseling.	214-942-5166 (Main line for drug treatments)  Office 972-566-4680
Life Management Resources www.lifemanagementresources.com  2301 Ohio Dr., #150 Plano, TX 75093	Fully integrated facilities include detoxification, residential treatment, outpatient treatment, and medication management in <b>Plano &amp; McKinney.</b> Group sessions meet three times a week for eight weeks. Aftercare continues for 12 months following graduation. Sliding scale fees and Medicaid managed care.	972-985-7565
Medical City Green Oaks Adult Intensive Outpatient Program www.greenoakspsych.com  4001 W. 15 <sup>th</sup> Street, Ste. 465 Plano, TX 75093 Locations in Dallas and Los Colinas	Alcohol & Drug treatment programs that provides assistance to adults and their families through the early recovery stages of chemical dependency. Also provides Individual counseling and an intensive program for those returning to work.	Office 972-985-1599 Insurance-based

NEXUS Recovery Center	Offers programs for Prevention and	214-321-0156
www.nexusrecovery.org	intervention; medical detoxification, residential treatment; intensive and supportive outpatient care; recovery support services; Alumni and aftercare services and "PPI" program for pregnant mothers and those with children offering case mgmt., infant care & safety classes, drug education and parenting classes.	Dallas
North Point Family Center of University Behavioral Health  www.ubhdenton.com/contact-us  2026 W. University Drive Denton, TX 76201	Adolescent and Adult inpatient and Outpatient services. Chemical Dependency Program provides detox for persons addicted to alcohol, medications, and drugs while focusing on recovery through 12 step principles as well as relapse prevention.	940-320-8100 Denton 1-888-320-8101 (24/7)
Texas Health Resources-Behavioral Health  https://www.texashealth.org/Health-and-Wellness/Behavioral-Health	Inpatient treatment for Drug & Alcohol Addiction and Psychiatric services Outpatient treatment including intensive outpatient (IOP) and partial hospitalization (PHP) for mental health and substance abuse issues	1-877-847-9355 Free Evaluation  Offices in: Allen, Dallas, Frisco and Richardson

#### Gay, Lesbian, Bisexual and Transgender

Organization Name	Purpose	Phone
GALA – Gay and Lesbian Alliance of North Texas  www.galanorthtexas.org info@galantx.org	Committed to celebrating diversity and enhancing equality for Lesbian Gay Bisexual and Transgender North Texans in schools, workplaces, and communities through various events and fundraisers.	
Legacy Counseling Center www.legacycares.org  828 Tyler St. Dallas, TX 75208	Provides mental healthcare, substance abuse treatment, and special care housing services for people challenged with HIV and AIDS.	214-941-7373
Youth First of Texas youth@myresourcecenter.org	Provides educational programs, recreational activities and behavioral health programs for youth 12 -18 years old, to equip them with skills needed to lead open and productive lives. Addresses specific issues that LGBTQ teens face and also provides programming and resources for parents and families.	214-540-4471
Resource Center http://www.rcdallas.org/what-we-do/health 3918 Harry Hines Blvd., Dallas TX 75219	Adult Resource Center is the primary lesbian, gay, bisexual, transgender, queer/questioning (LGBTQ) and HIV/AIDS service organization in North Texas. Offers behavioural health services including medication management, substance abuse treatment, intensive outpatient program, individual counseling, HIV services and transgender health services.	1-866-657-2437

### **Psychiatric Hospitals**

Organization Name	Purpose	Phone
CHANGES Outpatient of Plano (Carrollton Springs) 5920 K Avenue Plano, TX 75074 https://carrolltonsprings.com	Partial Hospitalization (PHP) 6 hrs day /5 days a week and Intensive Outpatient (IOP) 3 hrs day/5 days a week. Offers treatment for Mental Health, Chemical Dependency and Co-Occuring for Adults.	972-212-5487
Dallas Behavioral Healthcare Hospital www.dallasbehavioral.com	Partial Hospitalization (PHP) 5 hrs day/ 5days a week and Intensive Outpatient (IOP) 3 ½ hrs, 3 times a week. Child/Adolescent services, Adult Psychiatry, Dual Diagnosis and Geriatric Psychiatry. No cost assessments.	972-982-0900
Medical City McKinney 4500 Medical Center Dr McKinney, TX 75069 http://medicalcitymckinney.com/service/psychiatry	Inpatient and outpatient treatment for adults and seniors with psychiatric conditions including Anxiety and panic attacks, depression, addiction disorders, suicidal and/or aggressive behavior, trauma & PTSD and bipolar disorder.	972-547-8000
Hickory Trail Hospital www.hickorytrail.com  2000 N. Old Hickory Trail DeSoto, TX 75115	24 hours a day, 7 days a week. No cost initial evaluation. Serves specialized needs of children, adolescents, adults, and seniors with mental health issues such as depression, anxiety and stress, bipolar disorder, other emotional and mood disorders, behavioral problems, alcohol abuse and dependency, illicit and prescription drug abuse.	DeSoto 972-298-7323
Children's Medical Center https://www.childrens.com/specialt ies-services/specialty-centers-and- programs/psychiatry-and- psychology		Inpatient / Dallas: 214-456-8899 Outpatient (Dallas and Plano): 214-456-5900
Glen Oaks Hospital www.glenoakshospital.com  301 E. Division Greenville TX, 75402	Inpatient and outpatient services for adults 18+ and Teens 12-17 struggling with behavioral health or substance use disorders. Free assessments 24/7.	1-800-443-1109 24 Hr. Crisis Line Office 903-454-6000
Texas Health Resources-Behavioral Health  https://www.texashealth.org/Health-and-Wellness/Behavioral-Health	Inpatient treatment, Psychiatric services, Outpatient treatment including intensive outpatient (IOP) and partial hospitalization (PHP) for mental health and substance abuse issues	1-877-847- 9355 Free Evaluation Offices: Allen, Dallas, Frisco and Richardson

## **Vocation / Employment**

Organization Name	Purpose	Phone
Career Transitions Workshop Dallas Park Cities Baptist Church Fellowship Hall  http://www.pcbc.org/helping- people/ctw/ 3933 Northwest Parkway, Dallas	Faith-focused methodology helps the unemployed in their job search using interview coaching, communication tips, networking, and more. 12-week program is free.	972-702-0761
http://www.ntx.easterseals.com	Employment Services match skills and interests of people with disabilities and provides personal support and long-term follow-up.	817-759-7967 1-888-617-7171
My Possibilities  http://www.MyPossibilities.org  1631 Dorchester Dr. Plano, TX 75075	Program for Adults with cognitive disabilities Job Exploration & Job Training Social Skills & Communication Independent Living Skills Health & Wellness Creative Arts Development	469-241-9100
Texas Workforce Commission  www.twc.state.tx.us	Offers career planning tools, job-search resources, match skills to new careers and resources on training and education programs. Information on occupational and industry and Texas Job market. Apply for unemployment benefits. Job assistance & resources for Veterans.	469-229-0099 Plano  972-542-3381 McKinney  To apply for assistance go to: ui.texasworkforce.org or call 1-800-939-6631
St. Andrews United Methodist Church http://www.standrewumc.org/fina nce-career-care 5801 W Plano Pkwy Plano, TX 75093	Free, weekly support/coaching group helping those who are out of work or seeking a career change. Job postings, networking, resume, interviewing, etc. and volunteer coaches to assist one on one.	972-380-8001  For more information contact Dale Brewer at 214-291-8082 or email BillFaumc@gmail.com

#### **Hotlines**

Organization Name	Purpose	Phone
<b>2-1-1</b> ww.211.org	Free and confidential service that helps people across North America find the local resources they need including food, housing, employment, healthcare, counseling, and more.	2-1-1 24 Hr / 7 Days
Substance Abuse and Mental Health	SAMHSA is a public agency within	Suicide Prevention Lifeline
Services Administration (SAMHSA)	the U.S. Department of Health and Human Services (HHS) making	800-799-4889
www.samhsa.gov	Substance use and mental	National Help Line
	disorder information, services, and research more accessible.	800-662-4357
LifePath Systems Mental Health	Provides treatment and support	Crisis Help Line:
Services ( Collin County Only)	to individuals with Mental Illness, Substance Abuse, Intellectual and	877-422-5939
Replaces Value Options and	Developmental delays.	
NorthSTAR in Collin County		
North Texas Behavioral Health	Dallas, Ellis, Hunt, Kaufman,	Crisis Help Line
Authority	Nararro & Rockwall Provides Mental Health and	1-866-260-8000
http://ntbha.org/	Substance Abuse services for low	
	income individuals.	
Child Protective Services (CPS)	Provides resources for reporting	1-800-252-5400
www.txabusehotline.org	suspicions of abuse, neglect, and exploitation of children,	
www.txabuseriotiiile.org	adults with disabilities, or	
	people who are elderly (65	
	years or older).	
Family Law Hotline	Provides free legal services	Family Violence Legal Line
Family Violence Legal Line	statewide to victims of domestic	1- <u>800-374-HOPE</u> (4673)
www.tovasadvocacyproject.org	and dating violence, sexual assault, and stalking. English and	Family Law Line
www.texasadvocacyproject.org	Spanish-speaking attorneys	1-800-777-3247
	available.	TX Family Law Line
		1-877-899-8709

The National Domestic Violence	Offers support, crisis	1-800-799-7233 (HELP)
Hotline	intervention information, and	24 HR
	referral services in over 170	4 000 707 0004 (777)
hattan //www.thahatlina.aug/	languages. Visitors can find	1-800-787-3224 (TTY)
http://www.thehotline.org/	information about domestic violence, safety planning, local	
	resources, and legal help.	
	resources, and regar neigh	
Turning Point	Offers treatment and prevention	1-800-866-7273
	of bullying, sexual harassment,	24 HR
http://www.theturningpoint.org/	and sexual assault through	
	individual counseling, community	
	outreach, education, and legal advocacy.	
	advocacy.	
Runaway Hotline		Text: 512-872-5777
TexasYouth.org	youths, parents, siblings, and	
http://www.dfrc.ctate.tv.us/Vouth_liet	•	Chat
http://www.dfps.state.tx.us/Youth_Hot line/	· ·	http://www.dfps.state.tx.us/Yo uth_Hotline/
	to provide guidance on youth-	dtii_riotiiiie/
	1	Call: 1-800-989-6884
	information, or simply listen.	
RAINN – Rape, Abuse, & Incest	Services include finding a local	1-800-656-HOPE (4673)
National Network	health facility that is trained to	
	care for survivors of sexual assault. Also offers sexual assault forensic	
	exams, local resources that can	
Sexual-assault-Hotime	assist with next steps toward	
	healing and recovery, referrals for	
	long term support, and basic	
	information about medical	
	concerns.	
Volunteer Match	Provides free professional	214-358-5173
	counseling and advocacy services	
www.volunteermatch.org/search/org1		
<u>0377.jsp</u>	both English and Spanish	
	languages.	
Suicide & Crisis Center of North	Free and confidential crisis line	24 HR 214-828-1000 or
Texas	staffed by trained volunteers who	
	are available to talk and listen 24	
www.sccenter.org	hours, 7 days a week. Offers	
	mental health screenings for	Text "Connect" to 741741
	youth as well as suicide	
	awareness training for schools.	
	<u>l</u>	

#### **Medical Referrals**

Organization Name	Purpose	Phone
AIDS Services of Dallas  www.aidsdallas.org	Services include advocacy, education, and the development of affordable housing options and community development opportunities, both for residents living with HIV/AIDS, and for economically disadvantaged people. Also provides morning and noon day meals five days each week.	214-941-0523
Collin County Adult Clinic  www.collincountyadultclinic.org  2520 Ave K, Suite #100 Plano, TX 75074	Provides primary care services to the underserved and indigent population in North Texas. Clinical team is accustomed to treating patients with chronic conditions including patients with Diabetes and Hypertension.	972-423-4941 – info 972-423-4891 – appointment line
Collin County Health Care Services  http://www.co.collin.tx.us/healthcare services/pages/default.aspx  825 N. McDonald St. #130 McKinney, TX 75069	Services include WIC, immunizations, STD / HIV care, Breast Cancer screening, primary care services (Primacare Program), Coast2Coast RX card (discount prescription card) and Collin County Indigent Program.	972-548-5500 McKinney 972-633-3350 Plano 972-461-0813 Wylie
Community Health Clinic  http://www.chc-mckinney.com/  4510 Medical Center Drive, Ste. 204 McKinney, TX 75069	Non-profit free clinic that provides full- service clinic for uninsured low-income families.	972-547-0606  Daytime appointments only  Proof of income for sliding scale payments
Courtney's SAFE Place at The Turning Point  3325 Silverstone Dr. Plano, TX	Free forensic clinic that provides trauma- informed care for anyone 18 and older who have experienced sexual assault within the last 120 hours. Forensic nurses perform a medical legal exam and advocates connect survivors with resources for counseling, legal services, shelter and follow up medical care.	1-800-886-7273

Family Health Center at Virginia Parkways  4510 Medical Center Dr., Ste. 201 McKinney, TX (temporary location)  Health Services of North Texas Denton www.healthntx.org	Provides affordable primary medical care, OB/Gyn, child and adult dentistry and counseling services for all family members. Takes Medicaid, CHIP, Medicare and other employer-based insurances. Provides sliding scale fees based on family size and income.  Provides medical care, prescription assistance, behavioral health and counseling, infectious disease case management, nutrition and wellness, as well as a Guardianship program to North Texans. Specializes treating HIV and offers free HIV testing.	Walk-ins accepted during regular business hours Monday-Friday, 8 am. – 5 pm.  1-800-974-2437 AIDS (Denton)  McKinney 972-548-5526
https://hopeclinicmckinney.org  103 E. Lamar St. McKinney, TX 75069	Provides health care services and resources to low-income, uninsured McKinney residents. Hope Clinic does not charge a fee for services but asks for a donation.	469-712-4246
http://myhope.org/index.php  2740 Virginia Pkwy, Ste. 200 McKinney, TX 75071	Non-profit medical clinic serving Collin County and the surrounding North Dallas area. Provides free medical services and accurate information on all options regarding unplanned pregnancy, including education on abortion, adoption, and parenting.	972-562-4673 McKinney  Text HELPLINE to 313131 for text responses
Pediplace www.pediplace.org  502 S Old Orchard Ln #126 Lewisville, TX 75067  Spring Creek Village 7989 Belt Line Rd., #120 Dallas, TX 75248	Non-profit pediatric healthcare serving children in North Texas from birth through 18 who are uninsured or those who qualify for Medicaid or CHIP benefits. Services: Treatment of illnesses, Preventive (Well-Child) care including immunizations, hearing and vision screenings and treatment of chronic illnesses.	972-436-7962 Lewisville 214-420-8008 Dallas
Planned Parenthood of Greater Dallas  www.plannedparenthood.org	Offers preventive, primary care, which helps prevent unintended pregnancies through contraception; reduce the spread of sexually transmitted infections through testing and treatment; and screen for cervical and other cancers.	1-800-230-PLAN

Prism Health North Texas (Formally AIDS Arms) www.prismhealthntx.org  Community & Client Service Admin. 351 W. Jefferson Blvd. Ste. 300 Dallas, TX 75208	Services include counseling, free HIV, syphilis, and hepatitis C tests, free condoms and clinical trials for qualified applicants.	<b>214-521-5191</b> Dallas
Real Options for Women  https://realoptionstx.com  1776 W. McDermott Drive, Ste. 100 Allen, TX 75013	Provides education and services for women to make informed choices when facing an unplanned pregnancy or possible STI infection. Offers free and confidential pregnancy testing, sonograms, options counseling, and STI screenings.	214-238-9389 Allen Text: 972-440-0167
Starling Clinic  https://starlingclinic.com  280 Legacy Dr. #106 Plano, TX 75023	Health services offered: primary care, urgent care, women's health, diabetes center, heart health, allergy, asthma and sinus care. All visits are with a doctor. Clinic open 7 days per week. Same day appointments and walk-in service. Insurances accepted. No insurance cost for consultation is \$100. Blood tests \$5-50.	For appointments call 972-517-2171 Or book online
Women's Veteran Health Program VA North Texas Healthcare System  www.northtexas.va.gov/services/wome n/index.asp	Services especially designed to meet the needs of women veterans including general care, mental health care, Military Sexual Trauma program, and management and screening of chronic conditions.	1-800-849-3597
Wylie Children's Medical Clinic https://healthservicesntx.org/wylie- childrens-medical-clinic  303 S. Hwy. 78 Wylie, TSX 75098	Medicaid / CHIP; also provides pediatric care including well-visit exams, sick visits, immunizations, and sport physicals. Treatment of illnesses.	<b>972-801-9689</b> Wylie

#### **Other Miscellaneous Referrals**

Organization Name	Purpose	Phone
Big Brothers, Big Sisters www.bbbstx.org	Community-based mentoring program matches children between 6 and 18 years of age with adult mentors and provides ongoing support to the child, volunteer mentor, and child's family.	214-441-2227 Collin County Office
Collin County Veteran Services www.co.collin.tx.us/veterans	Provides assistance in application process of VA and state benefits.	<b>972-881-3060</b> Plano
Texas Eating Disorder Association  Http://texaseatingdisorderassociation.org  2904 Floyd St., Suite B  Dallas, TX 75204  (Formally The Elisa Project)	Provides individuals and their loved ones with education and support about eating disorders while increasing community awareness, encouraging treatment and providing information regarding the availability of appropriate professional services.	Helpline: 866-837-1999 Inquiries: info@yourteda.org
Friends Place (Adult Day services)  www.friendsplaceads.com/richardson	Provides activities and socialization opportunities for individuals with Alzheimer's Disease and needing Dementia care in the Richardson, McKinney, DeSoto, and surrounding Dallas areas.	972-274-2484 Desoto 972-437-2940 Richardson
Frisco Texas Down Payment Assistance Program <a href="https://friscotexas.gov/690/Down-Payment-Assistance-Program">https://friscotexas.gov/690/Down-Payment-Assistance-Program</a>	Offers a Down Payment Assistance Program designed to help low and moderate income families employed by the City of Frisco or the Frisco Independent School District to purchase a home in the City of Frisco.	972-292-5108
Green Path (Formerly known as Consumer Credit Counseling Services of N. Central Texas)  www.greenpath.com	Offers free consumer credit counseling and debt counseling, student loan repayment strategy, foreclosure prevention services, and more.	1-800-550-1961
HHSC'S Medical Transportation Program https://hhs.texas.gov/services/health/medicaid-chip/programs-services/medical-transportation-program	Medicaid provides free transportation for Texas Health Steps patients who use Medicaid medical and dental services, Children & their parent or caregiver can get free rides or money to help get to and from the doctor, dentist or hospital.	1-877-633-8747 Reservation Line

Islamic Association of Collin County	Services provided Free to uninsured. Provides Adult, Pediatric, Psychiatric, and	<b>469-248-7903</b> Plano (APPT ONLY)
http://planomasjid.org/index.php/services-38903/medical-86221	Dental service by qualified Doctors and HIPPA certified volunteers. We also offer Free five (5) blood tests	TIANO (AFFI ONLI)
Journey of Hope www.johgriefsupport.org  3900 West 15th St. Suite 306 Plano, TX 75075	Provides group grief support to children, adolescents, and their parents or adult caregivers who have lost a loved one to death.	972-964-1600
Legacy Adoption & Surrogacy www.legacyas.com	Provides caring, professional and affordable adoption services throughout Texas by offering support during pregnancy, screening of prospective families for adoptions, and surrogacy.	817-784-7579
Legal Aid of North West Texas www.lanwt.org	Provides free civil legal services to low income residents in 114 Texas counties throughout North and West Texas.	<b>972-542-9405</b> McKinney
		<b>1-800-955-1407</b> Denton
Life Path Systems Early Childhood Services  www.lifepathsystems.org/eci- introduction	Services for children under 3 years old includes screenings and assessments for developmental delays such as hearing and vision; specialized skills training; physical, occupational, speech and language therapy; activities to develop learning and eating skills; activities to help social and emotional development; nutritional services, and more.	972-377-7289 Frisco 972-562-0331 McKinney 972-359-1110 Allen 972-722-7016 Rockwall
Lutheran Social Services Upbring Foster Care/Adoption services  www.upbring.org/programs-and- services/foster-in- texas	Largest faith-based provider of foster care and adoption services in Texas with 14 offices.	<b>972-620-0581</b> Dallas
North Texas Job Corps	No-cost education and career technical	800-733-JOBS
http://northtexas.jobcorps.gov/Home.aspx	training program administered by the U.S. Department of Labor that helps young people ages 16 through 24 with technical and academic training.	<b>972-542-2623</b> McKinney
Texas Advocacy Project www.texasadvocacyproject.org	Provides <i>free legal services</i> statewide to victims of domestic and dating violence, sexual assault, and stalking.	Family Violence 1-800-374-HOPE (4673)

Texas Home Visiting https://www.dfps.state.tx.us/Preventi on_and_Early_Intervention/Texas_Ho me_Visiting/default.asp	Free program available in 32 counties that matches families with a trained home visitor that supports families from pregnancy until the time a child enters kindergarten. Programs include: Nurse-Family Partnership, Early Head Start, Parents as Teachers and home instruction for parents of preschool youngsters.	972-578-8100 Home-based Program Manager, Dallas
Texas Department of Human Services  www.hhsc.state.tx.us	Website provides information on Food Stamps, Medicaid, Meals on Wheels, disaster assistance, pregnancy support, TANF Cash Help and more.	1-800-448-3927
Texas Law Help www.texaslawhelp.org	Website dedicated to providing free, reliable legal information to low-income Texans. Provides Legal Help Finder (by zip code), Legal Clinics, Legal Help FAQs and other helpful organizations.	