

Student Conduct

The District Dean of Students Office supports students by providing:

- referrals and resolutions for student complaints;
- support and resources for students affected by various situations, including, but not limited to, dating violence, discrimination, domestic violence, harassment, hazing, retaliation, sexual assault, sexual harassment, and stalking; and
- assistance to Collin College administration and the Collin College Police Department in maintaining the safety and security of the campus community.

The District Dean of Students Office protects the integrity and safety of the Collin College community by ensuring:

- the *Student Code of Conduct* is upheld by the student body;
- students are able to learn and faculty are able to teach in a comfortable, safe environment that is free from disruptions;
- students are held accountable for their behavior;
- student's rights are upheld and Collin College policies and procedures are followed;
- the academic integrity of the institution is maintained; and
- students involved in the disciplinary process are treated in a fair and consistent manner.

See the back panel for Student Conduct contact information and hours at all campuses.

ACCESS Office Contact Information

Frisco Campus: Room F-144C	Phone: 972.377.1781
McKinney Campus: Suite W-200	Phone: 972.548.6816
Plano Campus: Suite D-140	Phone: 972.881.5898
Technical Campus: Suite A-130	Phone: 972.881.5898
Wylie Campus: Suite CC-215	Phone: 972.378.8356
Email: access@collin.edu	

Counseling Services Contact Information

Frisco Campus: Room F-114	Phone: 972.377.1781
McKinney Campus: Suite W-200	Phone: 972.548.6648
Plano Campus: Suite D-134	Phone: 972.881.5126
Technical Campus: Suite A-130	Phone: 972.881.5126
Wylie Campus: Suite CC-215	Phone: 972.378.8356
Email: personalcounseling@collin.edu	

Student Conduct Contact Information

Collin Higher Education Center (CHEC): Room 457
Frisco Campus: Room F-127 in Suite F-109
McKinney Campus: Suite W-200
Plano Campus: Suite D-128
Technical Campus: Suite A-130
Wylie Campus: Suite CC-215
Phone: 972.881.5604
Email: dos@collin.edu

Office Hours

Collin Higher Education Center (CHEC): Mon. through Thurs. 8:00 a.m. to 5:00 p.m.; Fri. 9:00 a.m. to 5:00 p.m.
Frisco Campus: Mon., Wed., and Thurs. 8:00 a.m. to 5:00 p.m.; Tues. 8:00 a.m. to 7:00 p.m.; Fri. 9:00 a.m. to 5:00 p.m.
McKinney Campus: Mon., Tues., and Thurs. 8:00 a.m. to 5:00 p.m.; Wed. 8:00 a.m. to 7:00 p.m.; Fri. 9:00 a.m. to 5:00 p.m.
Plano Campus: Mon. 8:00 a.m. to 7:00 p.m.; Tues. through Thurs. 8:00 a.m. to 5:00 p.m.; Fri. 9:00 a.m. to 5:00 p.m.
Technical Campus: Mon., Tues., and Thurs. 8:00 a.m. to 5:00 p.m.; Wed. 8:00 a.m. to 7:00 p.m.; Fri. 9:00 a.m. to 5:00 p.m.
Wylie Campus: Mon., Tues., and Wed. 8:00 a.m. to 5:00 p.m.; Thurs. 8:00 a.m. to 7:00 p.m.; Fri. 9:00 a.m. to 5:00 p.m.



District Dean of Students Office

The District Dean of Students Office promotes student success within an inclusive and respectful community. We assist, encourage, and empower students to reach their full academic potential through accessibility, mental health, and student conduct services.

The District Dean of Students Office provides leadership for the following offices within the Student and Enrollment Services Division:

- Accommodations at Collin College for Equal Support Services (ACCESS) Office
- Counseling Services
- Student Conduct



Accommodations at Collin College for Equal Support Services (ACCESS) Office

Accessibility Services

The mission of the ACCESS Office is to assist and support students' college experiences through appropriate accommodations, in compliance with applicable federal and state laws. The ACCESS Office provides academic advising and support services for students with disabilities while treating all individuals with dignity and respect.

The ACCESS Office provides support to eliminate barriers, and offers a variety of services (e.g., assistive technology, CART/Sign Language interpreters, testing accommodations) that offer equal opportunities for qualified students with a disability. Students must be admitted to Collin College before they can apply for ACCESS Office services.

See the back panel for ACCESS Office contact information at all campuses.

Counseling Services

Confidential and Free Resource

Students seek counseling for a variety of reasons. When students are experiencing difficulties in school, work, or life, Counseling Services can help. Counselors listen, ask questions, and try to help students understand their thoughts and feelings. Counseling Services is designed to meet the needs of Collin College students with compassion, honesty, and confidentiality.

Counseling Services offers the following types of services:

- **Individual Counseling:** Meet with a counselor for one (1) 50-minute session a week.
- **Group Counseling:** Meet with other students and a counselor to discuss problems and concerns.
- **Crisis Counseling:** If students are in a crisis or having an emergency, they can meet with a counselor immediately during regular business hours (i.e., Monday through Friday from 8:00 a.m. to 5:00 p.m.) at any of the main campuses.

In addition to counseling, students can attend various free emotional wellness seminars hosted by Counseling Services throughout each semester.

See the back panel for Counseling Services office contact information at all campuses.

Emergency Hotlines

For a life-threatening emergency, including a threat of personal injury or injury to others, call **911** immediately.

For a serious mental health non-life-threatening crisis requiring professional intervention, call LifePath Behavioral Health Services at **877.422.5939**.

Additional Emergency Resources

- Collin College Police Department: **972.578.5555**
- Denton County MHMR Crisis Hotline: **800.762.0157**
- Hope's Door New Beginnings Center Domestic Violence Crisis Hotline: **972.276.0057**
- National Suicide Prevention Lifeline: **988** or **800.273.8255**
- Suicide and Crisis Center: **877.422.5939** or text **HOME** to **741741**
- Turning Point Rape Crisis Center Hotline: **800.866.7273**
- Veterans Crisis Line: **800.273.8255**, Press 1

