Security

Device Security

Your Collin College desktop or laptop device must be protected at all times. Technology Services does a lot already to help protect your devices on our network (firewall, patching, multi-factor authentication (MFA), etc). However, each of us are responsible for protecting our own device and the data it contains. Here are a few tips:

- Select a strong password or passphrase (a phrase or sentence that is only meaningful to you).
- Ensure your password/passphrase is not one you use for personal use!
- Never share your password/passphrase!
- Never write your password/passphrase on a sticky note that you leave near your device nor under your keyboard.
- Browse the web safely
- Do not click on suspicious email link or open suspicious attachments
- Never leave your device unlocked when you walk away.
- Shutdown your device when going on vacation.
- Do not leave your laptop or any other mobile device unattended!

For any questions or concerns regarding this information, please contact the Collin College Technical Support HelpDesk:

Students:

972.377.1777
studenthelpdesk@collin.edu

Employees:

972.548.6555
helpdesk@collin.edu