

Collin College | OneLogin

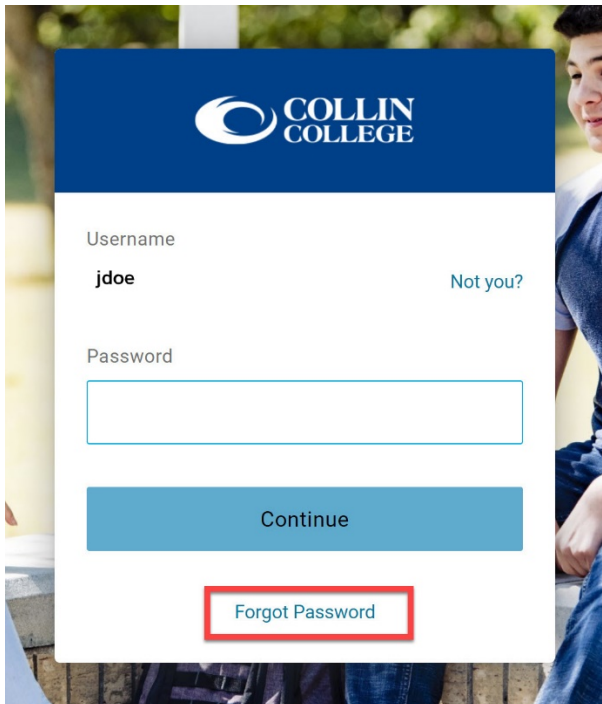
Change Password & Forgot Password

If you know your current password and can log in

1. Click on your name in the upper right corner to view the menu.
2. Select **Profile** from the menu.
3. Select Change Password. You will need to enter your current password, enter the new password and confirm the new password and Save.

If you forgot your password

1. Go directly to <http://collin.onelogin.com>
2. Click on **Forgot Password**.



COLLIN COLLEGE

Username
jdoe [Not you?](#)

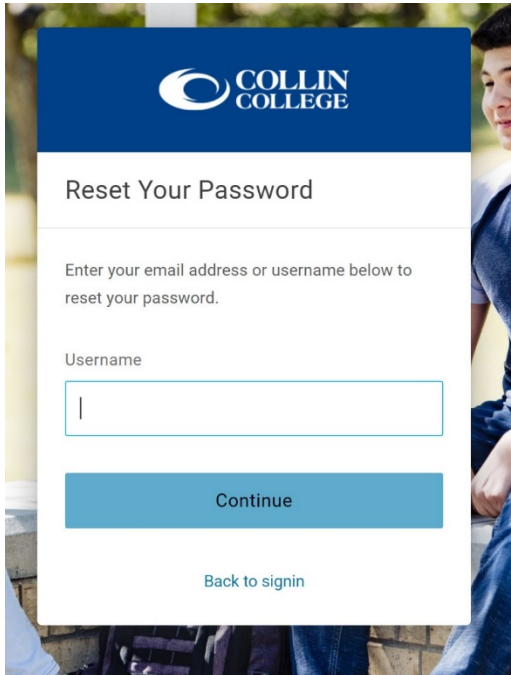
Password

Continue

Forgot Password

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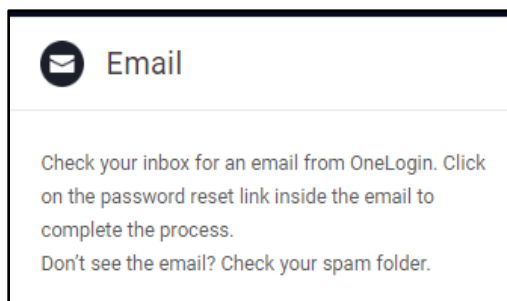
3. Type in your username and click on **Continue**.



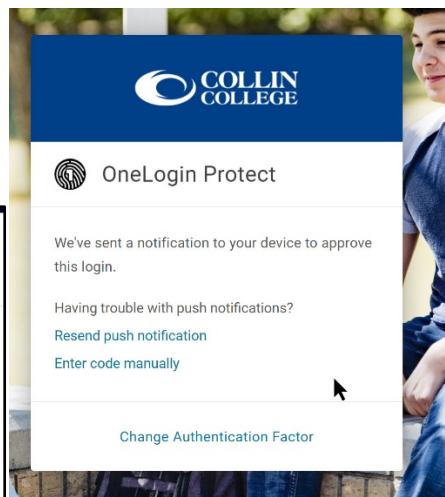
The screenshot shows a web form titled "Reset Your Password" with the Collin College logo at the top. Below the title, there is a prompt: "Enter your email address or username below to reset your password." A text input field labeled "Username" contains a single vertical bar cursor. Below the input field is a blue "Continue" button and a link that says "Back to signin".

Depending on how your account is configured, the next prompt will differ.

These are two examples: [reset your password through email](#) and [reset your password through OneLogin Protect](#).



The screenshot shows an email notification with a black envelope icon and the word "Email" in bold. The text reads: "Check your inbox for an email from OneLogin. Click on the password reset link inside the email to complete the process. Don't see the email? Check your spam folder."



The screenshot shows the "OneLogin Protect" screen with the Collin College logo. It features a circular icon and the text "OneLogin Protect". Below this, it says: "We've sent a notification to your device to approve this login." There are three options: "Having trouble with push notifications?", "Resend push notification", and "Enter code manually". At the bottom, there is a link for "Change Authentication Factor".