

**Collin College - Continuing Education**  
**Course Syllabus**

**Course Title:** Health Care Communication

**Course Number:** HPRS 2032

**Course Description:** Methods of communication with clients, client support groups, health care professionals, and external agencies.

**Hours:** 32

**Course Corequisite(s) and/or Prerequisite(s):** none

**Student Learning Outcomes:**

1. Apply oral, written, and technological methods of communication with clients, client support groups, health care professionals, and external agencies.
2. Utilize data management techniques
3. Apply strategies for conflict resolution relating to healthcare.
4. Apply skills for productive communication techniques, such as assertive communication styles.
5. Determine methods for positive communication based on differences in gender, cultural, religious, and other diversities.
6. Apply strategies for effective team communication.

**Textbook(s):** (Contact bookstore for current edition and cost)  
Therapeutic Communication for Health Care Professionals, by Tamparo and Lindh.  
(Cengage Learning)

**Withdrawal Policy:** See the current *Career Skills Training* catalog for the tuition refund policy.

**Collin College Academic Policies:** See the current *Collin Student Handbook*.

**Americans with Disabilities Act:** Collin College will adhere to all applicable federal, state and local laws, regulations and guidelines with respect to providing reasonable accommodations as required to afford equal opportunity. It is the student's responsibility to contact the ACCESS office, SCC-G200 or 972.881.5898 (V/TTD: 972.881.5950) to arrange for appropriate accommodations. See the current *Collin Student Handbook* for additional information.

**Meeting Location:** varies

**Attendance Policy:** Students must be in attendance for at least 90% in order to pass competencies.

**Lesson Plan – Each class session will consist of lecture and/or lab activities**

Session	Lecture
1	

2	
3	
4	
5	
6	
7	
8	
9	

Sessions listed are a guideline to indicate all topics that will be covered during your course. Do not plan your personal calendar based on these sessions. Your instructor will give you a calendar for your class that will indicate specific topics, labs, and days.

**Methods of Evaluation:** Students must achieve a minimum score of 75% final average and must be in attendance 90% of the class time in order to pass competencies.