

Counseling Department RESOURCE GUIDE



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Community Resources

Organization Name	Description	Phone
All Community Outreach www.acocares.org 801 E. Main Street Allen, TX 75002	Provider of free services for Collin County including financial assistance with household bills, utility and housing assistance, food, medical visits and prescriptions, and clothing. Also offers GED classes, college assistance and financial coaching and career counseling.	972-727-9131
Assistance Center of Collin County www.assistancecenter.org 900 E. 18th Street Plano, TX 75074	Serving qualifying low - income Individuals in the Plano ISD Area -Financial Assistance to prevent homelessness -Plano Food Pantry providing monthly visits -Tools for School Provide free grade appropriate supplies -Information and Referral -Holiday: Food and Gifts Christmas and Thanksgiving food.	Assistance Hotline: 972-422-1850 Office: 972-422-1125
www.ccahelps.org 200 South Mill St.	Providing Financial Assistance, education and vocational training, job search help, re-sale shops and an adult health center for qualifying individuals living in their service area. Food pantry-drive through assistance	972-219-4300 (972) 219-4357
https://www.collincountytx.gov/cares	Collin County Emergency Rental Assistance Program. Provides residential rent and utility assistance to qualifying household located in Collin County and outside the city limits of Allen, Frisco, Dallas, McKinney and Plano. Must provide proof of ongoing financial hardship due to COVID 19.	(833) 696-0804 Email: ERAPquestions@ndconline.org
Community Council of Greater Dallas www.ccadvance.org 1341 W. Mockingbird Ln. Suite 1000W Dallas, TX 75247	Provides access to community services including MY RIDE for senior citizens, low-cost health coverage for children and teens, and multiple community youth development programs living in greater Dallas.	214-871-5065
Community Lifeline Center www.communitylifeline.org 1601 N. Waddill St. Suite 102 McKinney, TX 75069	Assistance ranges from financial help – rent, utilities, food, other crisis assistance, job search training, credit and budget counseling, and referral services. Service area includes the cities of Altoga, Anna, Blue Ridge, Celina, Copeville, Farmersville, Josephine, Lavon, Lowery Crossing, McKinney, Melissa, Nevada, New Hope, Princeton, Prosper, Westminster, and Weston.	972-542-0020

		072 547 6404
Community Food Pantry of	Program provides basic foods to people and families that have	972-547-4404
McKinney	lost their jobs, lost income due to illness, or who have had an	
www.community-foodpantry.org	addition to their family and cannot make ends meet. Filling	
307 Smith St.	gap between Food Stamp applications and award. Not bound	
McKinney, TX 75069	by any geographical scope.	
Clothes Closet of Plano	Provides gently used causal business clothing to the	972-423-4292
(in First Presbyterian Church Plano)	community. Clients are referred through Assistance Center of Collin	
1500 Jupiter Rd., Plano, TX 75074 http://www.fpc- plano.org/OutreachAndMissions.html	County: 972-422-1125	
The Church of the Holy Nativity: Food Pantry of Plano www.holynativity.org/outreach/the- food-pantry	Anyone living in the Plano Independent School District may apply to receive food to feed a family for one week. Clients are referred through Assistance Center of Collin County: 972-422-1125	972-422-1850
2200 18th St., Plano, TX 75074		
Frisco Family Services www.friscocenter.org 8780 3rd St., Frisco, TX 75034	Provides families and individuals living in Frisco or within the Frisco ISD limits with one time only emergency financial assistance, food, vouchers for clothing and household goods at Frisco Resale, adult life skills classes, and back to school clothing, shoes and supplies.	972-335-9495
Hope Restored Missions	Provides case management, housing referrals, job	214-501-2181
https://hoperestoredmissions.org 1947 K Ave., Ste. 300 Plano, TX 75074	placement/training, computer lab, emergency food referrals and food stamp program resources. Also provides medical care & dental care resources along with emotional support and education assistance for GED and ESL.	MonFri. 10 am-4 pm By Appointment
The Storehouse of Collin County Seven Loaves-Food Pantry Joseph's Coat-Clothing Closet Project Hope-Mentorship for women Thestorehousecc.org	Provides food and clothing to residents of Collin County. Must show proof of residency. Project Hope provides mentorship, training, education and hope to women (18 yrs.+) who are in negative cycles of poverty and dependence.	469-385-1815 1401 Mira Vista Blvd, Plano
Salvation Army www.salvationarmyusa.org	Faith-based organization that provides rehabilitation, hunger relief, and housing services for veterans, adults, children,	972-423-8254 Plano
	families, and the elderly.	972-542-6694
McKinney Emergency Overnight Warming Shelter	Opens at 7 pm – Monday – Thursday and 6 pm on Fridays through Sundays. Holiday hours may vary.	For more information call or text: 214 -945-4637
Location: Salvation Army, 600 Wilson Creek Parkway, McKinney		
North Texas Food Bank	Taking applications for Food Stamps; Medicaid. Food Pantry	214-269-0906
www.ntfb.org	Referrals. Community Kitchen produces meals for North Texas	Call Center
4500 S. Cockrell Hill Rd. Dallas, TX 75236	Partner Agencies. Serves 13 Counties including Collin.	

Homeless Shelters

Adult Shelters	Description	Phone
Austin Street Shelter www.austinstreet.org 2929 Hickory St., Dallas, TX 75226	Emergency shelter and a transitional living facility for those with employment. Substance abuse and psychological counseling are available. Services are provided at no cost to Dallas county residents . Men: 45 and older Women: 18 and older	Dallas 214-428-4242
Blake's House – Women His House – Men https://jimrileyoutreach.org/program-basics/	Provides housing for homeless women (Blake's House) and men (His House) 18-25. Program centers around the development of life skills, life coaching and mentoring.	972-358-4732 info@jimrileyoutre
Dallas Life Foundation Men & Women www.dallaslife.org 100 Cadiz St., Dallas, TX 75215	Faith Based Program. Shelter and meals are served daily. Clothing is provided for daily living, job interviews, as well as for children. Fee of \$12 daily or sign up for a 10 month program which is free. Outside jobs encouraged after three months and housing assistance with completion of the 10 month Program.	Dallas 214-421-1380
Elevate North Texas Youth Shelter www.elevatentx.org 1901 E. Peters Colony Rd. Carrollton, TX 75007	Provides emergency shelter for youth 18 – 24. Programs include Host Homes or Hotel Vouchers and offers Reunification and family reconnection.	214-556-5916 Email:JasonV@el evatentx.org
Family Gateway www.familygateway.org 711 S St. Paul St., Dallas, TX 75201	Shelter works with Partner Agencies in the Dallas community to deliver services including mental and physical health care; employment readiness and job training; financial literacy classes and education.	214-823-4500
Family Promise of Collin County Sustainable Independence Program (SIP) www.familypromiseofcollincounty.org	Provides food, shelter and support services for Collin County families with children as they regain sustainable independence. All services are provided based on demonstrated need.	972-442-6966

Salvation Army www.salvationarmyusa.org Samaritan Inn www.thesamaritaninn.org Union Gospel Mission	Group homes, emergency shelters, and transitional living centers provide housing, food, and overnight lodging. Rental and utility assistance offered. Also provides educational, counseling and vocational services to homeless individuals and families. Housing assistance Dallas location only. Homeless shelter for individuals and families who live in Collin County; limited overnight emergency shelter. Also provides classes in a variety of life skills: parenting, budgeting, job training, computer skills, and customer service job training.	McKinney 972-542-5302
www.ugmdallas.org	homeless shelter providing food, beds, and clothing to homeless men and women (18 +) and their children in Dallas County.	214-637-6117 Women's & Children's Center 214-638-2988
Youth Only Shelters	Description	Phone
ACH – Child and Family Services HELP@ACHSERVICES.ORG 3712 Wichita Street, Ft. Worth, TX 76119	Adoption, Foster Care & Turning Point for persons in CPS Region 3 (includes Collin). Offers crisis intervention, acute stabilization and family preservation programs. Immediate assessment and crisis intervention is available	817-335-HOPE (4673) Toll Free: 888-296-8099
Note: Absorbed The Bridge Emergency Youth Services	24 hours a day, 7 days a week by calling 817- 909-1171.	
CITY House Homeless Children Center www.cityhouse.org	Serves youth newborn to 21-years-old through three primary programs —an Emergency Shelter for children in Plano ,	Plano 972-424-4626
901 East 18th Street Plano, TX 75074	Outpatient Counseling Services for individuals and families, and Transitional Living Program in both Plano and Frisco.	Emergency 972-971-0278

Promise House www.promisehouse.org 224 W. Page Ave., Dallas, TX 75208	Emergency Shelter for children, teens and families. Providing a temporary sanctuary for homeless, runaway, and abandoned youth living in North Texas. Transitional program for ages 16 – 24 and Maternity Group housing for women 20 – 24 (including infants).	Dallas 214-941-8578
Transitional Living Programs	Description	Phone
AGAPE Resource & Assistance Center www.hope4agape.org	Provides housing and transitional services to homeless single women, moms and their children. With the help of case workers and counselors, women and children typically stay with Agape from 6 months to a year, during which they gain the skills, strength and stability for self-sufficiency.	Plano 469-814-0453 info@hope4agape. org
Bella House www.bellahouse.org	A faith-based residence for homeless, pregnant women and provides for immediate needs of women, and babies including food, clothing & baby items. Programs include: parenting, nutrition, budgeting, boundary setting, healthy relationships, adoption, etc. Each woman can stay in the home with her child until she graduates from the program.	Plano 469-249-2656
CITY House -Transitional Living Program www.cityhouse.org/	Residents ages newborn to 17 are provided a 21-day residential stay with access to food, clothing, and shelter, individual and family counseling, medical examination upon intake, academic assistance, transportation assistance, and therapeutic group classes in Collin County. Transitional Program for Youth 18 – 21 ys.	972-424-4626
Emily's Place www.emilysplacetx.org	Primarily for women and children survivors of domestic violence in Collin County . Includes counseling, vocational assistance, life skills development, employment assistance and spiritual nurturing. Transportation to Addiction Programs available for residents with at least 1 year of sobriety. Residency is available and encouraged for up to two years.	Plano 972-424-7775

Mater Maria Dallas https://www.ccdallas.org/mater-maria/	Provides housing for <i>pregnant</i> women 18+. After birth, mother and child can stay in the house for up to 8 months. Rooted in Catholic traditions but welcome mothers regardless of martial, socioeconomic status, or religious beliefs.	972-836-9378 info@materfiliusd allas.org
Our Friend's Place www.ourfriendsplace.org 2501 Oak Lawn Avenue, Suite 500 Dallas, TX 75219	Program provides young women ages 18-24 in Dallas with a supportive home and teaches the skills young women need to lead self-sufficient lives. Curriculum stresses the importance of education, career planning, financial literacy, and self-reliance.	Dallas 214-520-6268
Shared Housing www.sharedhousing.org 402 N. Good Latimer Expressway, Dallas, Texas 75204	Offers a commitment of up to 12 months to homeless single parents with children and older adults. Services include crisis intervention, educational/employment assistance, economic self sufficiency programs, social & recreational Programs.	Dallas 214-821-8510
Shiloh Place http://www.shilohplacemckinney.com	Shiloh Place is a ministry to single moms and their children who are homeless or at risk of homelessness in McKinney that offers housing, childcare, and tuition assistance for up to two years.	McKinney 469-534-9407

Support Groups

Organization Name	Description	Phone
Al-Anon Family Groups www.al-anon.alateen.org	Friends and family members of problem drinkers share their experiences and learn how to apply the principles of the Al-Anon program to their individual situations. Younger family members and friends can attend Ala-teen meetings.	Dallas 214-363-0461 Fort Worth 817-336-2492
Alcohol Anonymous (Dallas Intergroup Association) www.aadallas.org https://alcoholicsanonymous.com/aa- meetings/texas/	Online directory for meeting times and locations for Alcohol Anonymous groups in Greater Dallas .	Dallas 214-887-6699
Association of Persons Affected by Addiction (APAA) https://apaarecovery.org	Provides job search and preparation, assistance in locating housing and advocating with housing providers to extend housing to high-risk individuals, assistance in obtaining IDs, birth certificates, driver's licenses, clothing, food, childcare, or dental/medical services; and assistance in filing for eligible mainstream benefits.	Dallas 214-634-2722
Because I Love You (BILY) www.bily.org 1st Presbyterian Church of Richardson 271 N Walton St, Richardson, TX	Support group meetings for parents who have children (of all ages) with behavioral issues such as a negative attitudes, truancy, drug and/or alcohol abuse, running away, and verbal and physical abuse.	Richardson 972-235-2316
Dallas County Asperger's Self- Advocacy Group www.atcoftexas.org 10503 Metric Dr., Dallas, TX 75243	Assists people with autism and related disorders throughout their lives. Services include residential, educational, therapeutic, adult programs, diagnostics and research.	Dallas 972-644-2076

Computer Gaming Addicts Anonymous http://cgaa.info/online-meetings/ http://springcreekclub.org Cross Creek Village Shopping Center 909 West Spring Creek Parkway, Suite 150, Plano, TX	An online fellowship and recovery program for compulsive video gamers. Members use a variety of tools, including a 12- Step program of recovery. Local meetings are on Saturdays at 9 a.m. in Plano.	Helpline 970-364-3497 Plano 972-943-3399 For inquiries: plano@ccgaa.info
National Autism Assoc. of North Texas Naa-nt.org naaofnorthtexas@gmail.com	NAA-NT hosts several monthly parent support groups, informative monthly meetings with speakers, sibling panels, biomedical roundtables, and self-advocacy group meetings.	Plano 214-925-2722
NAMI Collin County https://www.naminorthtexas.org/	Offers support for families, caregivers, and persons suffering from mental illness and families with children and adolescents.	214-341-7133
Narcotics Anonymous www.na.org http://www.dallasareana.org/	Offers recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. Groups provides help from peers and offers an ongoing support network for addicts who wish to maintain a drug-free lifestyle.	972-699-9306 For a list of meetings in your area.
St. Andrew's United Methodist Church 1401 Mira Vista Street Plano, TX 75093 www.standrewumc.org	Grief Journey Workshop - Intended for anyone who has experienced the death of a loved one and addresses a range of issues. Treasured Times Alzheimer's Support-Provides care to those in the early stages of Alzheimer's Disease (AD) or related dementia. Families Anonymous-Fellowship of parents, relatives, and friends dealing with a loved one's addiction to alcohol, drugs, or harmful behaviors. Wednesdays at 7:30 p.m., Room 233	Donna Fenwick 214.291.8011 Dana Bishop 972-618-3450 #268

Counseling Services

Organization Name	Description	Phone
Child & Family Guidance https://www.childrenandfamilies.org 8915 Harry Hines Blvd. Dallas, TX 75235	Offers a range of programs designed to equip children, adults, and families with skills and resources needed to reduce the symptoms of mental illness and emotional distress. Staff is bilingual in Spanish and Asian languages. Offices in Dallas, Mesquite and Plano.	Call Center 214-351-3490 866-695-3794
CITY House www.cityhouse.org 901 East 18th Street Plano, TX 75074	Offers community counseling services with a licensed therapist for family problems such as at-risk behaviors, running away, family and relationship conflict, school based concerns and self-image. Families and/or individuals participate in eight free sessions. The majority of youth services are for youth going through transition housing 13-18 yrs.	972-424-4626
Collin County Children's Advocacy http://www.caccollincounty.org/ 2205 Los Rios Blvd., Plano, TX 75074	Specializing in trauma-informed therapy, staff offers services both to abused children and to their non-offending family members who are dealing with the aftermath of abuse.	972-633-6600
The Counseling Institute of Texas www.citexas.wordpress.com 3200 Southern Drive, Suite 100 Garland, TX 75043	Not-for-profit community counseling agency helping children, adolescents, and adults cope with marital and/or family problems, adolescent issues, divorce, blended families, school truancy and drop-out prevention, physical and sexual abuse, depression, suicide, anger management, and a variety of other issues.	Garland 972-271-4300
Jewish Family Services www.jfsdallas.org 5402 Arapaho Rd. Dallas, TX 75248	Provides individual, family, marriage, or group counseling to include personal emotional crises such as depression, anxiety, mood disorders, and/or serious personal difficulties including conflicts in interpersonal relationships such as marriage or peer friendships. Also offers rental and utility bill assistance.	972-437-9950

Life Path Systems www.lifepathsystems.org	Provides Mental Health and Substance Abuse Services in Collin County and specializes in providing services to those individuals diagnosed with a serious mental illness, substance use disorder, or	Crisis Hotline 877-422-5939
7308 Alma Dr., Plano, TX 75025 1515 Heritage Dr., McKinney, TX 75069	both. They provide treatment for adults and early childhood intervention for developmentally delayed infants and their	972-422-5939
2020 Heritage Dr., Wickinney, TX 75005	families. Children aged 3-17 and adults of any age.	McKinney 972-562-9647
Medical City Green Oaks Hospital www.medicalcitygreenoaks.com Locations: Dallas Plano Los Colinas	Offers mental health services to include adult day treatment, outpatient counseling services, drug and alcohol treatment. Inpatient psychiatric care for adults and adolescents and an integrated Behavioral Health Clinic for outpatient counseling services.	Dallas 972-991-9504
Metrocare Services www.metrocareservices.org 1380 River Bend Drive, Dallas, TX 75247	Services for those with developmental and mental health challenges. Provides services and programs for children through adults including outpatient clinics, rehabilitative programs, housing and homeless services, 24-hour emergency services, hospital liaison services, intensive family services, and long-term support services.	1-877-283-2121
Mosaic Family Services home@mosaicservices.org	Multicultural Counseling Program offers a culturally-sensitive counseling model that meets the unique needs of foreign born survivors of human rights	24 HR Crisis 214-823-4434
12225 Greenville Ave., Suite 800 Dallas, TX	abuse. Services include Legal Representation, shelter, counseling, client advocacy and community education.	214-821-5393
Richland Oaks Counseling Center www.richlandoaks.org 1221 Abrams Rd. Suite 325 Richardson, TX 75081	Provides psychotherapy for individuals, couples, and families and marital and premarital counseling. Psychological testing and evaluation also provided.	
6401 Eldorado Pkwy, Suite 327 McKinney, TX 75070	They offer a sliding scale and payment plans. Clinicians are fluent in Spanish, Vietnamese, Urdu, Punjabi, Hindu, and Korean.	Assessment Appointments 469-609-7622

SMU Center for Family Counseling SMU East Center for Family Counseling 6116 N. Central Expressway, Suite 410 Dallas, TX 75206	Provides counseling for families, couples, blended families, parent/child, sibling issues and other relationship concerns. Individual counseling includes personal, social and career related counseling. Adolescent, Group Counseling and Play Therapy for Children are also offered.	Collin College Students only pay \$5
starry Counseling www.starry.org info.mckinney@starry.org 4501 Medical Center Drive, Ste. 300 McKinney, TX 75069	Provides counseling services at no cost to families with children up to 18 years old. Services include individual, group and family counseling as well as parenting classes. Crisis Hotline for emergency use only to help families avoid imminent abuse, runaways and severe family conflict. Also provides emergency services to children placed in foster care by CPS.	CRISIS HOTLINE 844-226-1789 24/7 McKinney 469-617-7476 Dallas 214-238-0801
Suicide and Crisis Center www.sccenter.org 2808 Swiss Ave Dallas, TX 75204	Free and confidential 24-hour telephone crisis intervention service; (SOS) support group for those who have experienced the loss of a loved one to suicide. Other services include Crisis Debriefing; In-service Training and Speaker Bureau. All services are free to the community of North Texas.	24 HR 214-828-1000 Admin. 214-824-7020
Texas Health Resources-Behavioral Health https://www.texashealth.org/Health-and-Wellness/Behavioral-Health	Treats Anxiety & Depression, Psychiatric services, Drug & Alcohol treatment Intensive outpatient (IOP) and partial hospitalization (PHP) for mental health and substance abuse issues	1-877-847-9355 Free Evaluation Offices in: Allen, Dallas, Frisco and Richardson
The Turning Point (Rape Crisis Center) www.theturningpoint.org	Provides free counseling, education, and advocacy for those impacted by sexual assault. Also offers traumasensitive yoga groups for survivors.	24 HR 800-886-RAPE (7273)
Courtney's SAFE Place at The Turning Point 3325 Silverstone Dr. Plano, TX	Free forensic clinic that provides trauma-informed care for anyone 18 and older who have experienced sexual assault within the last 120 hours. Forensic nurses perform a medical legal exam and advocates connect survivors with resources for counseling, legal services, shelter and follow up medical care.	1-800-886-7273

Www.coe.unt.edu/child-and-family-resource-clinic 1180 Union Circle Denton, TX 76203	Community clinic offers counseling to children, adolescents, adults, couples and families for issues including learning, emotional and adjustment difficulties. Psychological assessments evaluate a child's (up to 18 years old) intellectual and learning abilities, speech and language concerns, and emotional or psychological challenges.	Denton 940-565-2066 Sliding scale except for psychological educational testing.
YAP – Youth Advocate Program www.yapinc.org/whatwedo/adult 545 Mockingbird Lane Suite 4000 Dallas, TX 75235	Specializes in working with adults and youth with autism spectrum disorders and developmental disabilities. Provide both outpatient services and in-home and schoolbased services.	Dallas 214-821-6505

Domestic Violence Services

Organization	Description	Phone
Brighter Tomorrows www.brightertomorrows.net	Located in Irving, program provides a 24-hour crisis hotline, emergency shelter, adult and child counseling, case management, transitional housing, sexual assault services and thrift stores.	24 HR Crisis Hotline 972-262-8383 Administration 972-254-4003
Denton County Friends of the Family www.dcfof.org	The Violence Intervention and Prevention Program offers help to people who are abusive or become violent in intimate relationships. Also offers counseling, advocacy services and emergency shelter for survivors of relationship violence and sexual assault.	24 HR Crisis Hotline 940.382.7273 1.800.572.4031 Office 940-387-5131
Genesis Women's Shelter www.genesisshelter.org 4411 Lemmon Ave., Suite 201 Dallas, TX 75219	24-hour crisis hotline, emergency shelter, transitional housing, individual and group therapy, parenting classes, legal services, and protective orders.	24 HR Hotline 214-946-HELP (4357) Office 214.389.7700
Hope's Door New Beginning Center www.hopesdoorinc.org www.hdnbc.org 860 F. Ave. Suite 100 Plano, TX 75074 218 N. 10 th Street Garland, TX 75040	Offers Battering Intervention & Prevention Program (BIPP); Counseling, Emergency Shelters; Legal Advocacy; Project Hope (2-hr class for those wishing to pursue affidavit of non-prosecution (dropped charges) for domestic violence crime; Community Education; and LBTQ Services.	24 HR Crisis Hotline 972-276-0057 Offices 972-422-2911 Plano 972-276-0423 Garland
The Family Place www.familyplace.org Dallas, TX	Provides free, comprehensive services including emergency shelter, transitional housing, child development center, community-based counseling, incest recovery program, supervised child visitation, battering intervention and legal services.	24 HR Hotline 214-941-1991 Office 214-559-2170

Islamic Association of Collin County www.planomasjid.org 6401 Independence Parkway Plano, Texas 75023	Provides services in response to the social needs of the Muslim communities of North Dallas . Offers a referral and mediation-based program assisting in: Domestic abuse, family and marriage mediation, psychological and medical help.	24 HR Helpline 469-361-1467 Office 972-491-5800
Peaceful Oasis Shelter	Provides social and family violence services	972-880-4192
Texas Muslim Women's Foundation	through Peaceful Oasis Shelter, leadership skills development for Muslim youth;	24 HR Hotline
www.tmwf.org/family-violence	interfaith outreach to create greater cultural understanding. Also provides training and education on domestic violence, online safety for youth, mental wellness, financial literacy, and women's entrepreneurship.	469-467-6241
Safe Haven of Tarrant County &	Serves domestic violence victims in Fort	877-701-SAFE
Resource Center in Arlington and Fort Worth	Worth, Arlington, and the surrounding areas providing services at no cost. 24-hour emergency shelters, counseling, legal services,	(7233) 24 HR Hotline
www.safehaventc.org	children's programs and more. Accepts victims in <i>Collin County</i> .	817-548-0583 Arlington
		817-536-5496 Ft. Worth-Resource Center

Drug Treatment Referrals

Organization Name	Description	Phone
Access Counseling Group www.accesscounselinggroup.com 2600 Avenue K. Ste. 102 Plano, TX	Substance abuse treatment programs and services for individuals and families affected by drug and alcohol abuse in Collin County and the surrounding Dallas Counties. Programs include Education classes for: DWI;	972-423-8727 Plano 972-905-6574
4280 Main #300 Frisco, Texas	Drug Offender; Repeat Offender	Frisco
Carrollton Springs www.carrolltonsprings.com 2225 Parker Road Carrollton, TX 75010	Inpatient and intensive outpatient programs include addiction treatment and mental health recovery assistance. Senior adult programs available. Includes computer-based education and recovery management	Carrollton 972-544-7980 Plano
<u>www.ChangesPlano.com</u> 5920 Ave. K, Plano	programs during and after treatment. Plano location intensive outpatient services only.	972-212-5487
Youth 180 (formerly Dallas Challenge) www.Youth180tx.org 7777 Forest Lane, Suite C-410 Dallas, Texas 75230	Licensed Level III and Level IV outpatient adolescent treatment facility provides: Chemical assessments and drug testing. Alcohol and drug education, individual, family and crisis counseling.	214-942-5166 (Main line for drug treatments) Office 972-566-4680
Life Management Resources www.lifemanagementresources.com 2301 Ohio Dr., #150 Plano, TX 75093	Fully integrated facilities include detoxification, residential treatment, outpatient treatment, and medication management in Plano & McKinney . Group sessions meet three times a week for eight weeks. Aftercare continues for 12 months following graduation. Sliding scale fees and Medicaid managed care.	972-985-7565
Medical City Green Oaks Adult Intensive Outpatient Program www.greenoakspsych.com 4001 W. 15 th Street, Ste. 465 Plano, TX 75093 Locations in Dallas and Los Colinas	Alcohol & Drug treatment programs that provides assistance to adults and their families through the early recovery stages of chemical dependency. Also provides Individual counseling and an intensive program for those returning to work.	Office 972-985-1599 Insurance-based

NEXUS Recovery Center www.nexusrecovery.org	Offers programs for Prevention and intervention; medical detoxification, residential treatment; intensive and supportive outpatient care; recovery support services; Alumni and aftercare services and "PPI" program for pregnant mothers and those with children offering case mgmt., infant care & safety classes, drug education and parenting classes.	
North Point Family Center of University Behavioral Health www.ubhdenton.com/contact-us 2026 W. University Drive Denton, TX 76201	Adolescent and Adult inpatient and Outpatient services. Chemical Dependency Program provides detox for persons addicted to alcohol, medications, and drugs while focusing on recovery through 12 step principles as well as relapse prevention.	940-320-8100 Denton 1-888-320-8101 (24/7)
Texas Health Resources-Behavioral Health https://www.texashealth.org/Health-and-Wellness/Behavioral-Health	Inpatient treatment for Drug & Alcohol Addiction and Psychiatric services Outpatient treatment including intensive outpatient (IOP) and partial hospitalization (PHP) for mental health and substance abuse issues	1-877-847-9355 Free Evaluation Offices in: Allen, Dallas, Frisco and Richardson
Rehabs.org https://rehabs.org/centers/texas/frisco/ https://rehabs.org/centers/texas/plano https://rehabs.org/centers/texas/mckinney	Rehabs.org is a comprehensive resource for individuals to help find drug and alcohol treatment centers in their community. Many facilities offer sliding scale payments or have financial assistance programs for those without medical insurance.	214-216-0082

Gay, Lesbian, Bisexual and Transgender

Organization Name	Purpose	Phone
GALA – Gay and Lesbian Alliance of North Texas www.galanorthtexas.org info@galantx.org	Committed to celebrating diversity and enhancing equality for Lesbian Gay Bisexual and Transgender North Texans in schools, workplaces, and communities through various events and fundraisers.	
Legacy Counseling Center www.legacycares.org 828 Tyler St. Dallas, TX 75208	Provides mental healthcare, substance abuse treatment, and special care housing services for people challenged with HIV and AIDS.	214-941-7373
Youth First of Texas youth@myresourcecenter.org	Provides educational programs, recreational activities and behavioral health programs for youth 12 -18 years old, to equip them with skills needed to lead open and productive lives. Addresses specific issues that LGBTQ teens face and also provides programming and resources for parents and families.	214-540-4471
Resource Center http://www.rcdallas.org/what-we-do/health 3918 Harry Hines Blvd., Dallas TX 75219	Adult Resource Center is the primary lesbian, gay, bisexual, transgender, queer/questioning (LGBTQ) and HIV/AIDS service organization in North Texas. Offers behavioural health services including medication management, substance abuse treatment, intensive outpatient program, individual counseling, HIV services and transgender health services.	1-866-657-2437

Psychiatric Hospitals

Organization Name	Purpose	Phone
CHANGES Outpatient of Plano (Carrollton Springs) 5920 K Avenue Plano, TX 75074 https://carrolltonsprings.com	Partial Hospitalization (PHP) 6 hrs day /5 days a week and Intensive Outpatient (IOP) 3 hrs day/5 days a week. Offers treatment for Mental Health, Chemical Dependency and Co-Occuring for Adults.	972-212-5487
Dallas Behavioral Healthcare Hospital www.dallasbehavioral.com	Partial Hospitalization (PHP) 5 hrs day/ 5days a week and Intensive Outpatient (IOP) 3 ½ hrs, 3 times a week. Child/Adolescent services, Adult Psychiatry, Dual Diagnosis and Geriatric Psychiatry. No cost assessments.	972-982-0900
Medical City McKinney 4500 Medical Center Dr McKinney, TX 75069 http://medicalcitymckinney.com/servic e/psychiatry	Inpatient and outpatient treatment for adults and seniors with psychiatric conditions including Anxiety and panic attacks, depression, addiction disorders, suicidal and/or aggressive behavior, trauma & PTSD and bipolar disorder.	972-547-8000
Hickory Trail Hospital www.hickorytrail.com 2000 N. Old Hickory Trail DeSoto, TX 75115	24 hours a day, 7 days a week. No cost initial evaluation. Serves specialized needs of children, adolescents, adults, and seniors with mental health issues such as depression, anxiety and stress, bipolar disorder, other emotional and mood disorders, behavioral problems, alcohol abuse and dependency, illicit and prescription drug abuse.	DeSoto 972-298-7323
Children's Medical Center https://www.childrens.com/specialt ies-services/specialty-centers-and- programs/psychiatry-and- psychology	eating disorders, depression, and other mood disorders, and preventing suicide in children and teens.	Inpatient / Dallas: 214-456-8899 Outpatient (Dallas and Plano): 214-456-5900

Glen Oaks Hospital	Inpatient and outpatient services for adults	1-800-443-1109
www.glenoakshospital.com	18+ and Teens 12-17 struggling with	24 Hr. Crisis Line
	behavioral health or substance use	
301 E. Division	disorders. Free assessments 24/7.	Office
Greenville TX, 75402		903-454-6000
Texas Health Resources-	Inpatient treatment, Psychiatric services,	1-877-847-
Behavioral Health	Outpatient treatment including intensive	9355
	outpatient (IOP) and partial hospitalization	Free Evaluation
https://www.texashealth.org/Heal	(PHP) for mental health and substance abuse	Offices: Allen,
th-and-Wellness/Behavioral-Health		Dallas, Frisco
	issues	and Richardson

Vocation / Employment

Organization Name	Purpose	Phone
Career Transitions Workshop Dallas Park Cities Baptist Church Fellowship Hall http://www.pcbc.org/helping- people/ctw/ 3933 Northwest Parkway, Dallas	Faith-focused methodology helps the unemployed in their job search using interview coaching, communication tips, networking, and more. 12-week program is free.	972-702-0761
Easterseals North Texas http://www.ntx.easterseals.com 1424 Hemphill Street Fort Worth	Employment Services match skills and interests of people with disabilities and provides personal support and long-term follow-up.	817-759-7967 1-888-617-7171
My Possibilities http://www.MyPossibilities.org 1631 Dorchester Dr. Plano, TX 75075	Program for Adults with cognitive disabilities Job Exploration & Job Training Social Skills & Communication Independent Living Skills Health & Wellness Creative Arts Development	469-241-9100

Texas Workforce Commission	Offers career planning tools, job-search	469-229-0099
	resources, match skills to new careers	Plano
www.twc.state.tx.us	and resources on training and	
	education programs. Information on	972-542-3381
	occupational and industry and Texas Job market. Apply for unemployment	McKinney
	benefits. Job assistance & resources for	To apply for assistance
	Veterans.	go to:
		ui.texasworkforce.org
		or call
		1-800-939-6631
St. Andrews United	Free, weekly support/coaching group	972-380-8001
Methodist Church	helping those who are out of work or	
_	seeking a career change. Job	For more information
http://www.standrewumc.org/fina	postings, networking, resume,	contact Dale Brewer at
<u>nce-career-care</u>	interviewing, etc. and volunteer	214-291-8082 or email
	coaches to assist one on one.	BillFaumc@gmail.com
5801 W Plano Pkwy		
Plano, TX 75093		

Hotlines

Organization Name	Purpose	Phone
2-1-1 www.211.org	Free and confidential service that helps people across North America find the local resources they need including food, housing, employment, healthcare, counseling, and more.	2-1-1 24 Hr / 7 Days
Substance Abuse and Mental Health Services Administration (SAMHSA) www.samhsa.gov	SAMHSA is a public agency within the U.S. Department of Health and Human Services (HHS) making Substance use and mental disorder information, services, and research more accessible.	National Help Line

LifePath Systems Mental Health Services (Collin County Only) Replaces Value Options and NorthSTAR in Collin County	Provides treatment and support to individuals with Mental Illness, Substance Abuse, Intellectual and Developmental delays.	Crisis Help Line: 877-422-5939
North Texas Behavioral Health Authority http://ntbha.org/	Dallas, Ellis, Hunt, Kaufman, Nararro & Rockwall Provides Mental Health and Substance Abuse services for low income individuals.	Crisis Help Line 1-866-260-8000
Child Protective Services (CPS) www.txabusehotline.org	Provides resources for reporting suspicions of abuse, neglect, and exploitation of children, adults with disabilities, or people who are elderly (65 years or older).	1-800-252-5400
Family Law Hotline Family Violence Legal Line www.texasadvocacyproject.org	Provides free legal services statewide to victims of domestic and dating violence, sexual assault, and stalking. English and Spanish-speaking attorneys available.	Family Violence Legal Line 1-800-374-HOPE (4673) Family Law Line 1-800-777-3247 TX Family Law Line 1-877-899-8709
The National Domestic Violence Hotline http://www.thehotline.org/	Offers support, crisis intervention information, and referral services in over 170 languages. Visitors can find information about domestic violence, safety planning, local resources, and legal help.	1-800-799-7233 (HELP) 24 HR 1-800-787-3224 (TTY)
Turning Point http://www.theturningpoint.org/	Offers treatment and prevention of bullying, sexual harassment, and sexual assault through individual counseling, community outreach, education, and legal advocacy.	1-800-866-7273 24 HR
Runaway Hotline TexasYouth.org http://www.dfps.state.tx.us/Youth_Hotline/	youths, parents, siblings, and other family members who are	Text: 512-872-5777 Chat http://www.dfps.state.tx.us/Yo uth_Hotline/ Call: 1-800-989-6884

RAINN – Rape, Abuse, & Incest	Services include finding a local	1-800-656-HOPE (4673)
National Network	health facility that is trained to	
	care for survivors of sexual assault.	
www.rainn.org/get-help/national-	Also offers sexual assault forensic	
exual-assault- hotline	exams, local resources that can	
	assist with next steps toward	
	healing and recovery, referrals for	
	long term support, and basic	
	information about medical	
	concerns.	
Volunteer Match	Provides free professional	214-358-5173
	counseling and advocacy services	
www.volunteermatch.org/search/org1	to victims of crime and violence in	
<u>0377.jsp</u>	both English and Spanish	
	languages.	
Suicide & Crisis Center of North	Free and confidential crisis line	24 HR 214-828-1000 or
Texas	staffed by trained volunteers who	800-273-8255
	are available to talk and listen 24	
www.sccenter.org	hours, 7 days a week. Offers	
	mental health screenings for	Text "Connect" to 741741
	youth as well as suicide	
	awareness training for schools.	

Medical Referrals

Organization Name	Purpose	Phone
AIDS Services of Dallas www.aidsdallas.org	Services include advocacy, education, and the development of affordable housing options and community development opportunities, both for residents living with HIV/AIDS, and for economically disadvantaged people. Also provides morning and noon day meals five days each week.	214-941-0523

Collin County Adult Clinic	Provides primary care services to the underserved and indigent population in	972-423-4941 – info
www.collincountyadultclinic.org	North Texas. Clinical team is accustomed to treating patients with chronic conditions	972-423-4891 – appointment line
2520 Ave K, Suite #100 Plano, TX 75074	including patients with Diabetes and Hypertension.	
Collin County Health Care Services	Services include WIC, immunizations, STD /	972-548-5500
_ http://www.co.collin.tx.us/healthcare_s	HIV care, Breast Cancer screening, primary care services (Primacare	McKinney
ervices/pages/default.aspx	Program), Coast2Coast RX card	972-633-3350
825 N. McDonald St. #130	(discount prescription card) and	Plano
McKinney, TX 75069	Collin County Indigent Program.	972-461-0813
		Wylie
Community Health Clinic	Non-profit free clinic that provides full-	972-547-0606
http://www.chc-mckinney.com/	service clinic for uninsured low-income families.	Daytime appointments only Proof of income for
4510 Medical Center Drive, Ste. 204 McKinney, TX 75069		sliding scale payments
Courtney's SAFE Place at The Turning	Free forensic clinic that provides trauma-	1-800-886-7273
Point	informed care for anyone 18 and older who have experienced sexual assault	
3325 Silverstone Dr.	within the last 120 hours. Forensic nurses	
Plano, TX	perform a medical legal exam and advocates connect survivors with	
	resources for counseling, legal services, shelter and follow up medical care.	
Family Health Center at Virginia Parkways	Provides affordable primary medical care, OB/Gyn, child and adult dentistry	214-618-5600
raikways	and counseling services for all family	Walk-ins accepted
4510 Modical Contar Dr. Sto. 201	members. Takes Medicaid, CHIP,	during regular business hours
4510 Medical Center Dr., Ste. 201 McKinney, TX (temporary location)	Medicare and other employer-based insurances. Provides sliding scale fees	Monday-Friday,
, , , , ,	based on family size and income.	8 am. – 5 pm.
Health Services of North Texas	Provides medical care, prescription	1-800-974-2437
Denton www.healthntx.org	assistance, behavioral health and counseling, infectious disease case	AIDS (Denton)
	management, nutrition and wellness, as well as a Guardianship program to North Texans. Specializes treating HIV and offers free HIV testing.	McKinney 972-548-5526

https://hopeclinicmckinney.org 103 E. Lamar St. McKinney, TX 75069	Provides health care services and resources to low-income, uninsured McKinney residents. Hope Clinic does not charge a fee for services but asks for a donation.	469-712-4246
http://myhope.org/index.php 2740 Virginia Pkwy, Ste. 200 McKinney, TX 75071	Non-profit medical clinic serving Collin County and the surrounding North Dallas area. Provides free medical services and accurate information on all options regarding unplanned pregnancy, including education on abortion, adoption, and parenting.	972-562-4673 McKinney Text HELPLINE to 313131 for text responses
Pediplace www.pediplace.org 502 S Old Orchard Ln #126 Lewisville, TX 75067 Spring Creek Village 7989 Belt Line Rd., #120 Dallas, TX 75248	Non-profit pediatric healthcare serving children in North Texas from birth through 18 who are uninsured or those who qualify for Medicaid or CHIP benefits. Services: Treatment of illnesses, Preventive (Well-Child) care including immunizations, hearing and vision screenings and treatment of chronic illnesses.	972-436-7962 Lewisville 214-420-8008 Dallas
Planned Parenthood of Greater Dallas www.plannedparenthood.org	Offers preventive, primary care, which helps prevent unintended pregnancies through contraception; reduce the spread of sexually transmitted infections through testing and treatment; and screen for cervical and other cancers.	1-800-230-PLAN
Prism Health North Texas (Formally AIDS Arms) www.prismhealthntx.org Community & Client Service Admin. 351 W. Jefferson Blvd. Ste. 300 Dallas, TX 75208	Services include counseling, free HIV, syphilis, and hepatitis C tests, free condoms and clinical trials for qualified applicants.	214-521-5191 Dallas
Real Options for Women https://realoptionstx.com 1776 W. McDermott Drive, Ste. 100 Allen, TX 75013	Provides education and services for women to make informed choices when facing an unplanned pregnancy or possible STI infection. Offers free and confidential pregnancy testing, sonograms, options counseling, and STI screenings.	214-238-9389 Allen Text: 972-440-0167

Starling Clinic	Health services offered: primary care, urgent care, women's health, diabetes	For appointments call 972-517-2171
https://starlingclinic.com	center, heart health, allergy, asthma and	Or book online
	sinus care. All visits are with a doctor.	
280 Logacy Dr. #106	Clinic open 7 days per week. Same day	
280 Legacy Dr. #106	appointments and walk-in service.	
Plano, TX 75023	Insurances accepted. No insurance cost for	
	consultation is \$100. Blood tests \$5-50.	
Women's Veteran Health Program	Services especially designed to meet the	1-800-849-3597
VA North Texas Healthcare System	needs of women veterans including general	
	care, mental health care, Military Sexual	
www.northtexas.va.gov/services/wome	Trauma program, and management and	
n/index.asp	screening of chronic conditions.	
Wylie Children's Medical Clinic	Medicaid / CHIP; also provides pediatric	972-801-9689
https://healthservicesntx.org/wylie-	care including well-visit exams, sick	Wylie
<u>childrens-medical-clinic</u>	visits, immunizations, and sport	
	physicals. Treatment of illnesses.	
303 S. Hwy. 78		
Wylie, TSX 75098		

Other Miscellaneous Referrals

^{*}The following resources are available in the community. Collin College's Counseling Services does not endorse any particular resource. It is the individual's responsibility to research and make choices based upon information received.

Organization Name	Purpose	Phone
Big Brothers, Big Sisters www.bbbstx.org	Community-based mentoring program matches children between 6 and 18 years of age with adult mentors and provides ongoing support to the child, volunteer mentor, and child's family.	214-441-2227 Collin County Office

Collin County Veteran Services	Provides assistance in application process	972-881-3060
www.co.collin.tx.us/veterans	of VA and state benefits.	Plano
Texas Eating Disorder Association	Provides individuals and their loved ones	Helpline:
Http://texaseatingdisorderassociation.org	with education and support about eating	866-837-1999
	disorders while increasing community	
2904 Floyd St., Suite B	awareness, encouraging treatment and	Inquiries:
Dallas, TX 75204	providing information regarding the availability of appropriate professional	info@yourteda.org
(Formally The Elisa Project)	services.	
Friends Place (Adult Day services)	Provides activities and socialization	972-274-2484
	opportunities for individuals with	Desoto
www.friendsplaceads.com/richardson	Alzheimer's Disease and needing Dementia	
	care in the Richardson, McKinney, DeSoto, and surrounding Dallas areas.	972-437-2940 Richardson
	and surrounding Danas areas.	Ricilalusuli
Frisco Texas Down Payment	Offers a Down Payment Assistance Program	972-292-5108
Assistance Program	designed to help low and moderate income	
https://friscotexas.gov/690/Down-	families employed by the City of Frisco or the Frisco Independent School District to	
Payment-Assistance-Program	purchase a home in the City of Frisco.	
Green Path (Formerly known as Consumer Credit Counseling Services	Offers free consumer credit counseling and debt counseling, student loan repayment	1-800-550-1961
of N. Central Texas)	strategy, foreclosure prevention services,	
Crist Contract Crists,	and more.	
www.greenpath.com		
HHSC'S Medical Transportation	Medicaid provides free transportation for Texas	1-877-633-8747
Program	Health Steps patients who use Medicaid medical	Reservation Line
https://hhs.texas.gov/services/health/me	and dental services, Children & their parent or	
dicaid-chip/programs-services/medical- transportation-program	caregiver can get free rides or money to help get to and from the doctor, dentist or hospital.	
Islamic Association of Collin County	Services provided Free to uninsured.	469-248-7903
- County	Provides Adult, Pediatric, Psychiatric, and	Plano (APPT ONLY)
http://planomasjid.org/index.php/servi	Dental service by qualified Doctors and	
<u>ces-38903/medical-86221</u>	HIPPA certified volunteers. We also offer	
6401 Independence Pkwy	Free five (5) blood tests	
,	Donath and the second	072.064.4666
Journey of Hope www.johgriefsupport.org	Provides group grief support to children, adolescents, and their parents or adult	972-964-1600
www.jongnersupport.org	caregivers who have lost a loved one to	
3900 West 15th St. Suite 306	death.	
Plano, TX 75075		
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Legacy Adoption & Surrogacy www.legacyas.com Legal Aid of North West Texas www.lanwt.org	Provides caring, professional and affordable adoption services throughout Texas by offering support during pregnancy, screening of prospective families for adoptions, and surrogacy. Provides free civil legal services to low income residents in 114 Texas counties throughout North and West Texas.	817-784-7579 972-542-9405 McKinney
Life Path Systems Early Childhood Services www.lifepathsystems.org/eci- introduction	Services for children under 3 years old includes screenings and assessments for developmental delays such as hearing and vision; specialized skills training; physical, occupational, speech and language therapy; activities to develop learning and eating skills; activities to help social and emotional development; nutritional services, and more.	Allen
Lutheran Social Services Upbring Foster Care/Adoption services www.upbring.org/programs-and- services/foster-in- texas	Largest faith-based provider of foster care and adoption services in Texas with 14 offices.	972-620-0581 Dallas
North Texas Job Corps http://northtexas.jobcorps.gov/Home.aspx	No-cost education and career technical training program administered by the U.S. Department of Labor that helps young people ages 16 through 24 with technical and academic training.	800-733-JOBS 972-542-2623 McKinney
Texas Advocacy Project www.texasadvocacyproject.org	Provides free legal services statewide to victims of domestic and dating violence, sexual assault, and stalking.	Family Violence 1-800-374-HOPE (4673)
Texas Home Visiting https://www.dfps.state.tx.us/Preventi on and Early Intervention/Texas Ho me_Visiting/default.asp	Free program available in 32 counties that matches families with a trained home visitor that supports families from pregnancy until the time a child enters kindergarten. Programs include: Nurse-Family Partnership, Early Head Start, Parents as Teachers and home instruction for parents of preschool youngsters.	972-578-8100 Home-based Program Manager, Dallas
Texas Department of Human Services www.hhsc.state.tx.us	Website provides information on Food Stamps, Medicaid, Meals on Wheels, disaster assistance, pregnancy support, TANF Cash Help and more.	1-800-448-3927