

Campus Resources

There are resources on campus from which you may seek support. Contacting any of these campus resources is not considered an official report to Collin College of prohibited conduct. Go to www.collin.edu/titleix/ReportingIncidentsofProhibitedConduct.html for information on how submit an official report of prohibited conduct.

Accommodations at Collin College for Equal Support Services (ACCESS) Office (Disability Services)

Provides disability services, reasonable accommodations, individual attention, and support for Collin College students who need assistance with any aspect of their campus experience (e.g., accessibility, academics, testing, and registration).

Office Locations and Hours

Frisco Campus (Preston Ridge), Room F-144C:
Monday, Wednesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Tuesday 8:00 a.m. to 7:00 p.m.

McKinney Campus (Central Park), Suite B-336:
Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Wednesday 8:00 a.m. to 7:00 p.m.

Plano Campus (Spring Creek), Suite D-140:
Monday 8:00 a.m. to 7:00 p.m.
Tuesday through Friday 8:00 a.m. to 5:00 p.m.

Technical Campus, Room A-110:
Call for an appointment. The following hours are available.
Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Wednesday 8:00 a.m. to 7:00 p.m.

Wylie Campus, Campus Commons Suite 215:
Monday, Tuesday, Wednesday, and Friday 8:00 a.m. to 5:00 p.m.
Thursday 8:00 a.m. to 7:00 p.m.

Phone Numbers

Frisco Campus (Preston Ridge): 972.377.1781
McKinney Campus (Central Park): 972.548.6816
Plano Campus: 972.881.5898
Technical Campus: 972.881.5898
Wylie Campus: 972.378.8356

Email

access@collin.edu

Website

<https://www.collin.edu/studentresources/disabilityservices/index.html>

Collin College Police Department

The Collin College Police Department works to ensure a positive learning environment that is free of crime, violence, or the threat of violence. Collin College Police Department officers are stationed at each campus throughout the Collin District and can take reports, investigate incidents, make lawful arrests of violators, and issue citations when necessary.

Office Locations

Collin Higher Education Center (CHEC), Room 134
Courtyard Center (CYC), Room 125
Frisco Campus (Preston Ridge), Room LH-179
McKinney Campus (Central Park), Room C-119
Plano Campus (Spring Creek), Suite K-119
Technical Campus, Room C-010
Wylie Campus, Room B-139

Office Hours

24 hours a day, 365 days a year

Phone

972.578.5555

Website

www.collin.edu/campuspolice/index.html

Collin College Student Housing

Provides housing for currently enrolled Collin College students at the Plano Campus (Spring Creek). Assists with housing changes only for students who are already residing on the property.

Office Hours

Monday through Friday 9:00 a.m. to 6:00 p.m.

Phone

972.881.5151

Email

studenthousing@collin.edu

Website

www.collin.edu/studenthousing/

CougarCare

Provides telehealth services free of charge to currently enrolled Collin College students, part-time staff, and adjunct faculty. Telehealth sessions are confidential and conducted by licensed physicians, nurse practitioners, physician assistants, and mental health providers.

Office Hours

24 hours a day, 7 days a week

Phone

1.833.484.6359

Email

help@timely.md

Website

<https://www.timely.md/faq/cougar-care-collin-college/>

Counseling Services (Confidential Resource for Students)

Provides counseling services free of charge to currently enrolled Collin College students. Counseling sessions are confidential and conducted by licensed mental health professionals.

Office Locations and Hours

Frisco Campus (Preston Ridge), Room F-144:
Monday, Wednesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Tuesday 8:00 a.m. to 7:00 p.m.

McKinney Campus (Central Park), Suite B-336:
Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Wednesday 8:00 a.m. to 7:00 p.m.

Plano Campus (Spring Creek), Suite D-134:
Monday 8:00 a.m. to 7:00 p.m.
Tuesday through Friday 8:00 a.m. to 5:00 p.m.

Technical Campus, Room A-110:
Call for an appointment. The following hours are available.
Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Wednesday 8:00 a.m. to 7:00 p.m.

Wylie Campus, Campus Commons Suite 215:
Monday, Tuesday, Wednesday, and Friday 8:00 a.m. to 5:00 p.m.
Thursday 8:00 a.m. to 7:00 p.m.

Phone Numbers

Frisco Campus (Preston Ridge): 972.377.1781

McKinney Campus (Central Park): 972.548.6648

Plano Campus: 972.881.5126

Technical Campus: 972.881.5126

Wylie Campus: 972.378.8356

Email

personalcounseling@collin.edu

Website

www.collin.edu/studentresources/counseling/index.html

District Dean of Students Office

Provides advocacy and support to Collin College students. Assists students with reporting to the appropriate Title IX coordinator or deputy Title IX coordinator and local law enforcement agencies.

Office Locations and Hours

Collin Higher Education Center (CHEC), Suite 457:
Monday through Friday 8:00 a.m. to 5:00 p.m.

Frisco Campus (Preston Ridge), Room F-127 in Suite F-109:
Monday, Wednesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Tuesday 8:00 a.m. to 7:00 p.m.

McKinney Campus (Central Park), Suite B-336:
Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Wednesday 8:00 a.m. to 7:00 p.m.

Plano Campus (Spring Creek), Suite D-128:
Monday 8:00 a.m. to 7:00 p.m.
Tuesday through Friday 8:00 a.m. to 5:00 p.m.

Technical Campus, Room A-130F:
Call for an appointment. The following hours are available.
Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.
Wednesday 8:00 a.m. to 7:00 p.m.

Wylie Campus, Campus Commons Suite 215:
Monday, Tuesday, Wednesday, and Friday 8:00 a.m. to 5:00 p.m.
Thursday 8:00 a.m. to 7:00 p.m.

Phone

972.881.5604

Email

dos@collin.edu

Website

<https://www.collin.edu/studentresources/deanofstudents/>

Employee Assistance Program (Confidential Resource for Employees)

Collin College provides confidential and voluntary assistance to full-time employees and their household members through the Employee Assistance Program (EAP). This benefit is available 24 hours a day, seven (7) days a week, and provides up to eight (8) sessions per service type per year. There is no charge for full-time employees and their household members to use the EAP's services.

Office Hours

24 hours a day, 7 days a week

Phone

1.866.327.2400

Email

eap@deeroaks.com

Website

www.collin.edu/hr/benefits/eap.html

Financial Aid and Veterans Services Office

Provides federal, state, and veterans financial assistance for Collin College students. Assists students with identifying and obtaining resources to support their educational pursuits.

Office Locations and Hours

Frisco Campus (Preston Ridge), Suite F-109:

Monday, Wednesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.

Tuesday 8:00 a.m. to 7:00 p.m.

McKinney Campus (Central Park), Suite D-118:

Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.

Wednesday 8:00 a.m. to 7:00 p.m.

Plano Campus (Spring Creek), Suite G-103:

Monday 8:00 a.m. to 7:00 p.m.

Tuesday through Friday 8:00 a.m. to 5:00 p.m.

Technical Campus, Room A-102:

Monday, Tuesday, Thursday, and Friday 8:00 a.m. to 5:00 p.m.

Wednesday 8:00 a.m. to 7:00 p.m.

Wylie Campus, Campus Commons Suite 100:

Monday, Tuesday, Wednesday, and Friday 8:00 a.m. to 5:00 p.m.

Thursday 8:00 a.m. to 7:00 p.m.

Phone

972.881.5760

Email

financialaid@collin.edu

Website

<https://www.collin.edu/gettingstarted/financialaid/>

Human Resources Office (HR)

Provides advocacy, support, and accommodations to Collin College full-time, part-time, and student employees. Assists employees with reporting to the appropriate Title IX coordinator or deputy Title IX coordinator and local law enforcement agencies.

Office Location and Hours

Collin Higher Education Center (CHEC), Suite 339

Monday through Friday 8:00 a.m. to 5:00 p.m.

Phone

972.758.3856

Email

hr@collin.edu

Website

www.collin.edu/hr/index.html

International Student Office – Visa and Immigration Assistance

Provides visa and immigration assistance for Collin College students.

Office Location and Hours

Plano Campus (Spring Creek), Suite G-103:

Monday 8:00 a.m. to 7:00 p.m.

Tuesday through Friday 8:00 a.m. to 5:00 p.m.

Phone

972.516.5012

Email

ISO@collin.edu

Website

www.collin.edu/gettingstarted/advising/international/index.html